

Maricopa Family Support Alliance

Family Support Service Directory

October 27, 2011

PREFACE

The Maricopa Family Support Alliance, Family Support Service Directory identifies specific family support agencies and services provided in Maricopa County and represents an initial step in connecting the family support service providers. While not inclusive of all family support service providers, the intent is that a comprehensive, current and useful tool is made available to agencies to support their efforts to find the right services for families; i.e. those services that will respond to specific family-stated needs.

The Directory will continue to be updated to include additional family support providers and will be provided in a media that is easily accessible, current, and useful to provider agency staff.

Special thanks to Virginia G. Piper Trust for supporting both the development of this Directory and the efforts to create the Maricopa Family Support Alliance.

TABLE OF CONTENTS

ARIZONA'S CHILDREN ASSOCIATION	1
<i>Center for Family Based Practice</i>	1
<i>Foster Care Program</i>	1
<i>Golden Gate Community Center</i>	1
<i>Home Care Training to Client (HCTC)</i>	1
<i>New Directions Institute</i>	1
ARIZONA PARTNERSHIP FOR CHILDREN, LLP (AZPAC).....	2
<i>Adoption Services</i>	2
<i>Arizona Families F.I.R.S.T.</i>	2
<i>Foster Parent Licensing and Support</i>	3
<i>In-Home Services</i>	4
<i>Parents as Teachers</i>	4
BANNER HEALTH-CARDON CHILDREN'S MEDICAL CENTER –	5
CHILD DEVELOPMENT DEPARTMENT	5
<i>Baby Signs®</i>	5
<i>Loving Touch® Infant Massage</i>	5
<i>Pregnancy, Parenting and Play Program</i>	5
<i>Sign 2 Me®</i>	5
<i>Banner Health – School-Based Health Centers</i>	6
CASEY FAMILY PROGRAMS	7
<i>Family and Transition Case Management, Permanency Supports</i>	7
<i>Foster Care</i>	7
CATHOLIC CHARITIES COMMUNITY SERVICES	8
<i>Adoption Services/Child Placement</i>	8
<i>DIGNITY</i>	8
<i>Family Partners/In-Home Program</i>	8
<i>Head Start and Early Head Start</i>	8
<i>Home Recruitment Study and Supervision</i>	8
<i>My Sisters Place and Pathways Transitional</i>	9
<i>Outpatient Counseling</i>	9
<i>Parents as Teachers - Home Visiting Program</i>	9
<i>Paths of HOPE</i>	9
<i>Pregnancy Counseling</i>	9
<i>Transitional and Permanent Supportive Housing</i>	9
CHANDLER CHRISTIAN COMMUNITY CENTER	10
<i>Back to School Assistance</i>	10

<i>Basic English Classes, Intermediate English Classes</i>	10
<i>Benefits Coordination</i>	10
<i>Emergency Food Boxes</i>	10
<i>Family Interactive Play</i>	10
<i>Family Resource Center</i>	11
<i>Giggles, Squiggles and Squirms</i>	11
<i>Homeless Bags</i>	11
<i>Infant Food Boxes</i>	11
<i>Narcotics Anonymous</i>	11
<i>Operation Santa</i>	11
<i>Supplemental Food Box</i>	12
CHILD & FAMILY RESOURCES, INC.....	13
<i>Arizona Center for Responsible Fatherhood (ACRF)</i>	13
<i>Arizona Early Intervention Program (AZEIP)</i>	13
<i>Choices For Families</i>	13
<i>Choices for Pregnant and Parenting Youth</i>	13
<i>Maricopa Center for Adolescent Parents (MCAP)</i>	14
<i>Smart Support</i>	14
<i>Teen Parent Support Program</i>	14
CHILD CRISIS CENTER	15
<i>MyChildsReady</i>	15
<i>Operation Family Support (OFS) – Strengthening Military Families</i>	15
<i>Parenting Services & Information Directory</i>	15
<i>SE Regional Home Visitation Central Intake & Alliance</i>	15
<i>The Emergency Shelter Program</i>	16
<i>The Family Resource Center</i>	16
CITY OF PHOENIX HUMAN SERVICES DEPARTMENT.....	17
<i>Early Head Start</i>	17
<i>Family Services Center</i>	17
<i>Head Start</i>	17
COMMUNITIES IN SCHOOLS OF TEMPE AND KYRENE.....	18
<i>No Parent Left Behind Workshops</i>	18
<i>Teen Resource Center</i>	18
<i>Thrive to Five Family Resource Centers</i>	18
CRISIS NURSERY, INC.	19
<i>Children’s Shelter</i>	19
<i>Day Respite Program</i>	19

<i>FACES of Crisis Nursery Early Head Start Program</i>	19
<i>Family Foster Care Program</i>	19
DESERT MISSION	21
<i>Adult Day Health Care Center</i>	21
<i>Children’s Dental Clinic</i>	21
<i>Community Health Services</i>	21
Food Bank.....	21
<i>Lincoln Learning Center</i>	22
<i>Marley House Behavioral Health Clinic</i>	22
<i>Neighborhood Renewal</i>	22
DEVEREUX OF ARIZONA	23
<i>Intake and Assessment</i>	23
FAMILY INVOLVEMENT CENTER	24
<i>Family Education on Children’s Mental Health/Substance Abuse and Systems Navigation</i> ...	24
<i>Family-Professional Partnership and Family Leadership Trainings</i>	24
<i>Parent Assistance Line (PAL)</i>	24
<i>Parent Partners (In-home and Community-based Support Services)</i>	25
<i>Youth Living Skills Development and Support</i>	25
<i>Youth Mentors</i>	25
HUMAN RESOURCE TRAINING (HRT)	26
<i>Parenting Skills Program (PSP)</i>	26
MAGGIE’S PLACE.....	27
<i>Housing and support</i>	27
MARICOPA COUNTY HUMAN SERVICES DEPARTMENT.....	28
<i>Community Development Division</i>	28
<i>Community Services Division (CSD)</i>	28
<i>Education Division</i>	28
<i>Workforce Development Division</i>	28
MARICOPA INTEGRATED HEALTH SYSTEM (MIHS)	30
<i>Arizona Burn Center</i>	30
<i>Arizona Children’s Center (AzCC)</i>	30
<i>Comprehensive Healthcare Clinic (CHC)</i>	30
<i>Family Learning Centers</i>	30
<i>Internatal Care Clinic</i>	30
<i>Mariposa Wings to Safety</i>	31
<i>McDowell Healthcare Center</i>	31
<i>MIHS Family Health Centers</i>	31

<i>Pack is Back with Backpacks and Driven for Education with Backpacks</i>	31
<i>Phoenix Cancer Center</i>	31
<i>Refugee Women’s Health Clinic</i>	32
<i>Scald Burn Prevention</i>	32
<i>STAGES</i>	32
QUALITY CARE NETWORK	33
<i>Family Support Specialist</i>	33
RAISING SPECIAL KIDS.....	34
<i>Community Outreach</i>	34
<i>Parent Leadership Development Opportunities</i>	34
<i>Parent-to-Parent Programs</i>	34
<i>Partnership between Parents and Professionals</i>	34
<i>Special Education Information</i>	34
SOUTHWEST HUMAN DEVELOPMENT	36
<i>Assistive Technology Training and Resource Center</i>	36
<i>Birth to Five Helpline</i>	36
<i>Child Care Training</i>	36
<i>Early Care and Education Inclusion Program</i>	36
<i>Early Education Emergent Leaders Program</i>	37
<i>Early Intervention</i>	37
<i>Family Literacy</i>	37
<i>Family Preservation</i>	37
<i>Family Reunification</i>	37
<i>Feeding Program for Infants and Young Children</i>	37
<i>For Now and Forever</i>	38
<i>Fussy Baby Program</i>	38
<i>Good Fit Counseling Center</i>	38
<i>Harris Infant and Early Childhood Mental Health Training Institute</i>	38
<i>Head Start Disabilities Services</i>	38
<i>Head Start Mental Health Services</i>	38
<i>Healthy Families</i>	39
<i>Kinship Care and Adoptions</i>	39
<i>Kith & Kin Project</i>	39
<i>Libraries for Literacy</i>	39
<i>Magellan Direct Support Services</i>	39
<i>Newborn Intensive Care</i>	39
<i>Nurse Family Partnerships</i>	40

<i>Parent Aide</i>	40
<i>Quality First</i>	40
<i>Raising A Reader</i>	40
<i>Reach Out and Read</i>	40
<i>Seminars and Workshops</i>	40
<i>Side by Side Program</i>	41
<i>Smart Support Early Childhood Mental Health Consultation System</i>	41
<i>Southwest Head Start</i>	41
<i>The Children’s Developmental Center</i>	41
TANNER COMMUNITY DEVELOPMENT CORPORATION (TCDC).....	42
<i>Anti-tobacco</i>	42
<i>Early Childhood Development (ECD)</i>	42
<i>Heart & Soul</i>	42
<i>Season Generation</i>	42
<i>The Tanner Chapel Food Pantry</i>	43
<i>Youth Marijuana Prevention</i>	43
UNITED CEREBRAL PALSY.....	44
<i>Day Treatment and Training Program</i>	44
<i>Day Treatment for Adults</i>	44
<i>Home and Community-Based Services</i>	44
<i>Therapy Clinic</i>	45
<i>UCP Arizona Early Intervention Program</i>	45
VALLE DEL SOL.....	46
<i>Youth & Adult Services</i>	46
<i>Adult Services</i>	46
<i>Primary Care Health Services</i>	46
<i>Community Resource Centers</i>	47
WESLEY COMMUNITY CENTER.....	48
<i>Amigos Center</i>	48
<i>Family and Youth Services</i>	48
<i>Wesley Health Center</i>	48

ARIZONA'S CHILDREN ASSOCIATION

Founded in 1912, initially as Arizona Children's Home, the state's first accredited orphanage, Arizona's Children Association (AzCA) is presently one of the oldest and largest statewide child welfare and behavioral health nonprofit agencies in Arizona. Arizona's Children has stayed true to its mission of *'Protecting Children and Preserving Families'* for 98 years, serving over 46,000 children up to age 18 and their families annually across all 15 counties in the state. Over 600 staff, 560 foster family partners, and 1,400 volunteers strive to meet agency goals. With a focus on preventing child abuse and neglect as well as serious behavior problems and family dysfunction, AzCA also helps to heal children and families who have already experienced these traumas. The mission is driven by more than 40 Prevention, Intervention and Permanency services, including numerous multi-agency collaborations. All programs are family-focused, strength-based, culturally-sensitive, best practice and outcome-driven. They include: foster care, kinship services, adoption, crisis nursery, family support and preservation, prevention, infant brain development training, counseling, substance abuse and sexual abuse treatment, special education school, Head Start, group care, adult education, preventive health and fitness, recreation, and a neighborhood Community Center.

Center for Family Based Practice

Service Description: Outpatient Behavioral Health Program

Service Area: Maricopa County

Contact person: Jessie Gillam, (602)234-3733 x. 2139, jgillam@arizonaschildren.org

Referral/eligibility: Children ages 0-18 who are on AHCCCS or AHCCCS eligible, and their families.

Foster Care Program

Service Description: Recruitment, licensing and support services for those wanting to become foster parents.

Service Area: Maricopa County

Contact person: Nicole Bell Harper, 602-253-1620 x. 123, nbell-harper@arizonaschildren.org

Referral/eligibility: Must fulfill certain requirements and required trainings to become a foster parent.

Golden Gate Community Center

Service Description: Community Center that provides various activities and programs for both adults and children who reside in the community.

Service Area: Maryvale area

Contact person: Phyllis Habib, 602-233-0017, phabib@arizonaschildren.org

Referral/eligibility: None

Home Care Training to Client (HCTC)

Service Description: Therapeutic foster care services

Service Area: Maricopa County

Contact person: Nicole Bell Harper, 602-253-1620 x. 123, nbell-harper@arizonaschildren.org

Referral/eligibility: Must fulfill certain requirements and participate in required trainings to become a foster parent in the HCTC program.

New Directions Institute

Service Description: Provides trainings and education about infant and child brain development.

Service Area: Statewide and national

Contact person: Linda Taroli, 602-234-3733 x.2264, ltaroli@arizonaschildren.org

Referral/eligibility: None

ARIZONA PARTNERSHIP FOR CHILDREN, LLP (AZPAC)

The Arizona Partnership for Children, LLP (AzPaC) was formed in 1997 by Catholic Community Services of Southern Arizona, Inc.; Catholic Charities Community Services; and Devereux Arizona to provide a full continuum of Child Welfare services throughout the State of Arizona. As a social service network, its purpose is to enhance the service delivery of the partners by sharing resources and expertise. The three partners deliver a full range of child welfare services throughout the state of Arizona.

Adoption Services

Service Description: AzPaC recruits, provides training, assesses, and certifies potential adoptive homes for the Department of Economic Security/Child Protective Service (DES/CPS). When families are ready for placement, we work with DES case managers to identify appropriate homes for children available for adoption and for 'waiting' children. AzPaC is proud of its partnership with DES/CPS in finding 'forever homes' for children who need them.

Service Area: AzPaC provides these services in Districts I (Maricopa County), II (Pima County), III (Coconino, Yavapai, Apache, and Navajo Counties), IV (Mohave County), V (Pinal and Gila Counties) and VI (Cochise, Santa Cruz, Graham, and Greenlee Counties).

Contact information:

Apache and Navajo Counties:

Catholic Charities, 928-537-7470 ext. 53404

Cochise, Santa Cruz, Graham, and Greenlee Counties:

Catholic Social Service in SE Arizona, 520-458-4203 ext.107

Coconino County:

Catholic Charities, 928-774-9125 ext. 53008

Maricopa County:

Catholic Charities, 602-943-3843

Devereux, 602-896-3106

Mohave County:

Catholic Charities, 928-716-3202

Pima County:

Devereux, 520-296-5551

St. Nichols of Myra Adoption Center, 520-745-8791

Pinal and Gila Counties:

Catholic Charities and Catholic Social Service, 1-866-800-9468

Yavapai County:

Catholic Charities, 928-778-2531 ext. 54010

Referral/eligibility: Any family interested in learning more about adopting is welcome to call

Arizona Families F.I.R.S.T.

Service Description: The Arizona Families F.I.R.S.T. program (AFF) was established by ARS 80881. The AFF program provides family-centered substance abuse and recovery support services to parents or caregivers whose substance abuse is a significant barrier to maintaining or reunifying the family or achieving self-sufficiency. The program provides an array of structured interventions to reduce or

eliminate abuse of and dependence on alcohol and other drugs, and to address other adverse conditions related to substance abuse. AFF emphasizes face-to-face outreach and engagement at the beginning of treatment, concrete supportive services, transportation, housing, and aftercare services to manage relapse occurrences. Service delivery incorporates essential elements based on family and community needs, such as culturally responsive services, gender-specific treatment, services for children, and motivational enhancement strategies to assist the entire family in its recovery.

Service Area: Coconino, Yavapai, and Yuma Counties

Contact person: Antoinette Sablan (Yavapai and Coconino Counties), 602-285-1999 ext 53101, asablan@cc-az.org; Sr. Betty Adams (Yuma County), 928-341-9400, ext. 104, srbetty@ccs-westaz.org
Referral/eligibility: Referrals are by Child Protective Services or Jobs Program only

Foster Parent Licensing and Support

Service Description: In partnership with DES, AzPaC, and its Partner Agencies recruit, train, and assess families' ability and readiness to become foster parents in Arizona. In addition, the partnership provides services to the family to support in their parenting efforts. AzPaC also assists in the placement of children in appropriate homes, provides supervision and support for that placement, provides respite care for children, and activities designed to retain families in the program.

Service Area: AzPaC provides these services in Districts I (Maricopa County), II (Pima County), III (Coconino, Yavapai, Apache, and Navajo counties), IV (Mohave County), V (Pinal and Gila Counties) and VI (Cochise, Santa Cruz, Graham, and Greenlee counties).

Contact information:

Apache and Navajo Counties:

Catholic Charities, 928-537-7470 ext. 53404

Cochise, Santa Cruz, Graham, and Greenlee Counties:

Catholic Social Service in SE Arizona, 520-458-4203 ext.107

Coconino County:

Catholic Charities, 928-774-9125 ext. 53008

Maricopa County:

Catholic Charities, 602-943-3843

Devereux, 602-896-3106

Mohave County:

Catholic Charities, 928-716-3202

Pima County:

Devereux, 520-296-5551

St. Nichols of Myra Adoption Center, 520-745-8791

Pinal and Gila Counties:

Catholic Charities and Catholic Social Service, 1-866-800-9468

Yavapai County:

Catholic Charities, 928-778-2531 ext. 54010

Referral/eligibility: Any family interested in learning more about fostering is welcome to call

In-Home Services

Service Description: In Home Services provide a variety of services to families referred by Child Protective Services. The service supports and enhances the family unit through a continuum of family-centered services. The program provides services such as case management, advocacy, counseling, parent training, parent aide, and emergency services to address stressors in the family and assist the family in improving their parenting skills. This program provides an important piece in the service continuum of Child Protective Services to assist families in keeping children in their homes and preventing further child abuse.

Service Area: Cochise, Santa Cruz, Graham, Greenlee, Pima, Pinal, Mohave, Coconino, Yavapai, Navajo, and Apache Counties

Contact person: Ann Rosing, 602-285-1999 ext 59003, arosing@cc-az.org

Referral/eligibility: Referrals are by Child Protective Services only

Parents as Teachers

Service Description: Parents as Teachers is a home visiting program for pregnant women and families with children 0-5 years of age. Its vision is that all children will learn, grow, and develop to realize their full potential. All prospective parents and parents with a child birth to age 5 are eligible for the program. There are four main components to the program: Home Visiting, Resource and referral, Group meetings, and Screening. Services are individualized to meet the strengths and needs of each family

Service Area: The First Things First Southeast, Central, and Northwest Maricopa Regions

Contact person: Laura Montoya, 480-388-3292, lmontoya@cc-az.org

Referral/eligibility: Any family with a child 0-5 years of age and expectant parents are welcome.

Families can self-refer by calling the central intake number 480-388-3292 or can be referred by other social service providers.

BANNER HEALTH-CARDON CHILDREN'S MEDICAL CENTER – CHILD DEVELOPMENT DEPARTMENT

The Child Development Department provides a variety of supports and services to families throughout the East Valley. Our programs focus on families from the prenatal period to three years old. All programs provided are voluntary and emphasize the parents' role as the child's first teacher and best role model. Our mission is to make a difference in the lives of families through relationship based programming.

Baby Signs®

Service Description: Certified Baby Signs® Instructor will teach parents how talk to their babies before their babies can talk using simple signs.

Service Area: East Valley

Contact person: Magen McDonnell, 480-412-5370, Magen.Clawitter@bannerhealth.com

Referral/eligibility: Contact 602-230-CARE to schedule a class. Classes are \$60 a person or \$70 per couple. Baby Signs parties are available upon request. No eligibility criteria.

Loving Touch® Infant Massage

Service Description: A Certified Infant Massage Instructor will teach parents about the benefits of infant massage and massage strokes to use with their infant. Infant Massage promotes bonding and attachment between parent and child, reinforces good eye contact and verbal communication, provides a positive way for fathers to connect and bond with their babies, helps parents have a better understanding of their infant's unique rhythms and cues and helps parents to feel more confident and competent in caring for their infant.

Service Area: East Valley

Contact person: Magen McDonnell, 480-412-5370, Magen.Clawitter@bannerhealth.com

Referral/eligibility: Contact 602-230-CARE to sign up for classes. \$30 for classes taught at Banner Desert Medical Center campus and \$45 for classes taught in the family's home. Participants will receive Baby's First Touch step-by-step instructions for Infant Massage booklet and a small bottle of massage oil. Any family with an infant can enroll in classes. Classes are available in English and Spanish. Most ideal time for learning infant massage is when the child is birth to 6 months old.

Pregnancy, Parenting and Play Program

Service Description: Pregnancy, Parenting and Play is a free home visitation family support and child development program that emphasizes the importance of the close relationship between parent and child. The goal of the program is to help participants be the best parents they can be for their child. Pregnancy, Parenting and Play supports and guides parents to be their child's first teacher and best role model by focusing on the physical, emotional, and intellectual growth and development of children in the early years. This program is funded by First Things First.

Service: Mesa, Gilbert, Queen Creek

Contact person: Goldie La Porte, 480-412-3410, Goldie.laporte@bannerhealth.com

Referral/Eligibility: Self referral or other. Pregnant and parenting teens, families whose infant was born between 34 and 37 weeks gestation, families from prenatal to 36 months.

Sign 2 Me®

Service Description: Certified Sign 2 Me® instructor will teach parents about infant brain development, the benefits of signing with your baby, tips on successful signing with your baby and learn 50 simple signs to use with your baby.

Service Area: East Valley

Contact person: Magen McDonnell, 480-412-5370, Magen.Clawitter@bannerhealth.com

Referral/eligibility: Contact 602-230-CARE to sign up for workshops. Two-hour workshops \$60 per person or \$70 per couple. No eligibility criteria.

Banner Health – School-Based Health Centers

Service Description: Banner Health’s School-Based Health Centers provide medical care to the uninsured child and youth population. Services provided include well-child checks, sports/camp physicals, and sick child visits (including cold/flu, asthma, pink eye, sore throats, ear infections, upper respiratory infections, urinary tract infections, etc.). The School-Based Health program has been in operation for over 16 years, providing medical services to the Metro Phoenix area. We are located at 3 convenient locations in Chandler, Glendale and Mesa serving both East and West sides of the Valley. Service Area: Apache Junction, Avondale, Buckeye, Chandler, Gilbert, Glendale, Mesa, Phoenix, and Tempe.

Contact person: Program Director: Megan Christopherson, 480-412-6583, megan.christopherson@bannerhealth.com. For Appointment: Veronica Toro, 480-412-6344, veronica.toro@bannerhealth.com

Referral/eligibility: Banner’s School-Based Health Centers are available for school-aged children who are uninsured.

CASEY FAMILY PROGRAMS

Casey Family Programs is the nation's largest operating foundation focused entirely on foster care and improving the child welfare system. Founded in 1966, we work to provide and improve – and ultimately prevent the need for – foster care in the United States. As champions for change, we are committed to our 2020 Strategy for America's Children – a goal to safely reduce the number of children in foster care and improve the lives of those who remain in care.

We have decades of front-line experience in foster care and are committed to helping states, counties and tribes implement effective child welfare practices. In addition to strategic consulting services in almost every state across the nation, Casey operates nine Field Offices, delivering foster care, family case management, transition case management and permanency support service packages to thousands of youth and families.

Family and Transition Case Management, Permanency Supports

Service Area: Phoenix and Tucson

Contact person: Susan Hallett, Senior Director, 602-794-8414, shallett@casey.org

Referral/eligibility: Referrals for these services are received from DES and community partners.

Foster Care

Service Area: Phoenix

Contact person: Susan Hallett, Senior Director, 602-794-8414, shallett@casey.org

Referral/eligibility: Referrals for foster care are received from DES.

CATHOLIC CHARITIES COMMUNITY SERVICES

Established in 1933, Catholic Charities Community Services has been providing comprehensive human services throughout Central and Northern Arizona. Through an array of programs/services Catholic Charities has focused on reducing poverty; helping abused women and their children; helping sex-trafficked women, welcoming and assisting refugees; promoting healthy youth; reducing homelessness and strengthening families. The mission of Catholic Charities is: "Helping our community's most vulnerable with solutions that permanently improve lives." The agency mission and overarching agency strategy is to strive for sustainable solutions. Central to this strategy is an organizational philosophy of collaboration and a network of partners in our communities to achieve our desired outcomes.

Each year, Catholic Charities touches more than 80,000 lives providing help, creating hope and serving all.

Adoption Services/Child Placement

Service Description: Recruits, trains, and supports adoptive parents who wish to adopt an infant or young child.

Service Area: Maricopa County, Yavapai, Coconino and Mohave Counties

Contact person: Pam Joel, 928-778-2531 X 54018, pjoel@cc-az.org

Referral/eligibility: Applications are accepted from married couples and single, non-cohabiting individuals.

DIGNITY

Service Description: Comprehensive services for prostituted women. Services include life skills classes, 12-step recovery classes, street outreach, housing, domestic sex trafficking training, community awareness events and youth outreach.

Service Area: Maricopa County

Contact person: Tami Hartman, 602-997-6105 X 51021, thartman@cc-az.org

Referral/eligibility: Self and other. Serves all.

Family Partners/In-Home Program

Service Description: Team-based approach provides family-centered and strength-based counseling, case management, supportive, and parenting services to families referred from Child Protective Services.

Service Area: Flagstaff, Page, and Cottonwood. Application in place to provide service in Maricopa County.

Contact person: Antoinette Sablan, 928-774-9125 X 53101, asablan@cc-az.org

Referral/eligibility: Referrals are received from DES Child Protective Services.

Head Start and Early Head Start

Service Description: Culturally-sensitive, comprehensive child development and family-centered services for 995 Head Start children/families and 82 Early Head Start infants, toddlers or pregnant women. Expansion grants are currently in place to fund services for 82 additional children and their families.

Service Area: Western Maricopa County (Avondale, Aguila, Wickenburg, El Mirage, Glendale, Peoria, Buckeye, Tolleson, Palo Verde, Tonopah)

Contact person: Cathy Tompkins, 623-486-9868, ctompkins@cc-az.org

Referral/eligibility: Self. Serves 1,077 eligible low-income children ages 0 through 5.

Home Recruitment Study and Supervision

Service Description: License, certify, train and support homes providing care to DES children.

Service Area: Maricopa County, Yavapai, Mohave and Coconino Counties.

Contact person: Pam Joel, 928-778-2531 X 54018, pjoel@cc-az.org

Referral/eligibility: Self or other.

My Sisters Place and Pathways Transitional

Service Description: Emergency Shelter for women, and their children, who are fleeing domestic abuse. Assist women through education and self-determined services to transition women from abuse. Services include financial and life-skills education, counseling and victim advocacy. Pathways is transitional housing for women and children following shelter stay.

Service Area: Maricopa County

Contact person: Yvonne Taylor, 480-821-11024, ytaylor@cc-az.org

Referral/eligibility: Self or other.

Outpatient Counseling

Service Description: Our counseling staff and interns provide understanding, caring, and support to strengthen families and assist those in crisis. Individuals, couples and families are assisted to set and achieve goals, gain insights and address personal issues through the use of new coping skills. Services are provided by licensed counselors and master's level interns.

Service Area: Maricopa County

Contact person: Rebecca Sauer, 602-997-6105, rsauer@cc-az.org

Referral/eligibility: Self or other. Serve all. Sliding Fee Scale.

Parents as Teachers - Home Visiting Program

Service Description: Trained parent educators provide families with a specific Parents as Teachers, Born to Learn curriculum. Resource and Referral to assist families connect with community resources as needed. Monthly group meetings on a variety of topics related to child development.

Service Area: Mesa, Arizona

Contact person: Diane Ellis, 602-285-1999 X 59522, dellis@cc-az.org

Referral/eligibility: Self or other. Serves all in geographic area.

Paths of HOPE

Service Description: Assists motivated individuals and families leave a life of uncertainty for one of security, stability and success. A continuum of services that are needed to build the resources and skills to ensure a sustainable financial future, including free tax preparation, financial education, group work to address personal exploration, planning, resource building, and support.

Service Area: Maricopa County, Coconino and Yavapai Counties

Contact person: Aaron Stiner, 602-997-6105, X 51084, astiner@cc-az.org

Referral/eligibility: Self or other. Serves all.

Pregnancy Counseling

Service Description: Supportive life-affirming decision counseling and advocacy in accessing community resources, parenting preparation, and adoption planning for women, their partners, and their families who are experiencing an unplanned pregnancy.

Service Area: Maricopa County; Yavapai, Coconino and Mohave Counties

Contact person: Pam Joel, 928-778-2531 X 54018, pjoel@cc-az.org

Referral/eligibility: Self or other. 1.888.818.4445. Serves all.

Transitional and Permanent Supportive Housing

Service Description: Housing for homeless families and/or families leaving short-term shelter. Case management, education, resource and skill building and mentorship services.

Service Area: Maricopa County, Yavapai and Coconino Counties

Contact person: Sandi Flores, 928-774-9125 X 53049, sflores@cc-az.org

Referral/eligibility: Self or other.

CHANDLER CHRISTIAN COMMUNITY CENTER

Chandler Christian Community Center (CCCC) is a nonprofit Food Bank and Family Resource Center, working to meet basic human needs for people in crisis and to empower individuals and families by providing programs that develop skills for self-sufficiency and long term change.

Back to School Assistance

Service Description: Back to School Assistance provides local school children with clothing, backpacks, and supplies at the beginning of every school year.

Service Area: Chandler Unified School District

Contact person: Lori Tapia, 480-963-1423, lori@chandlerfoodbank.org

Referral/eligibility: Students attending Chandler Unified School District in need of these items who register at Chandler Christian Community Center for the program.

Basic English Classes, Intermediate English Classes

Service Description: During the school year, Basic English Classes are offered Monday nights from 6:00 p.m. - 7:30 p.m. Intermediate English Classes are offered Thursday nights from 6:00 p.m. - 7:30 p.m. All classes are free. No registration is necessary and everyone is welcome. Participants can attend one or both classes.

Service Area: East Valley

Contact person: Lori Tapia, 480-963-1423, lori@chandlerfoodbank.org

Referral/eligibility: No eligibility requirements

Benefits Coordination

Service Description: Benefits Coordination is available to make it easier for community members to apply for benefits and alleviate the barriers in going to the DES office. Staff members are available to help people apply for AHCCCS, SNAP (Food Stamps), and TANF (cash assistance). Other referral services are recommended during one-on-one appointments with families.

Service Area: Chandler, Guadalupe, Tempe, Ahwatukee

Contact person: Dawn Domingue, 480-963-1423, dawn@chandlerfoodbank.org

Referral/eligibility: No eligibility requirements

Emergency Food Boxes

Service Description: Emergency Food Boxes are distributed Monday through Thursday. A household may receive an emergency food box once a month for up to six months as a form of temporary assistance to people in crisis (rather than a permanent solution). The initial six-month period can be extended if the crisis status still exists.

Service Area: Chandler

Contact person: Belen Doñan, 480-963-1423, belen@chandlerfoodbank.org

Referral/eligibility: 185% of poverty level, CAP Office and other service agencies

Family Interactive Play

Service Description: Family Interactive Play is available within the Family Resource Centers during supplemental food distribution on Friday's from 8:30 a.m. - 10:00 a.m. This provides families waiting in line to receive food with an interactive, safe and positive environment to play with their children, increasing positive relationships within the family structure.

Service Area: Chandler, Guadalupe, Tempe, Ahwatukee

Contact person: Lori Tapia, 480-963-1423, lori@chandlerfoodbank.org

Referral/eligibility: No eligibility requirements

Family Resource Center

Service Description: Chandler Christian Community Center (CCCC) offers a comprehensive Family Resource Center designed to provide support and timely resources for families with children age birth through five years. The Family Resource Center programs include bilingual early literacy development, parenting classes in partnership with ICAN, educational programs, social support activities, access to healthcare, services to address basic needs, and other family support through connections to partner agencies and community/government programs.

Service Area: Chandler, Guadalupe, Tempe, Ahwatukee

Contact person: Lori Tapia, 480-963-1423, lori@chandlerfoodbank.org

Referral/eligibility: Families with child(ren) birth to 5 years old

Giggles, Squiggles and Squirms

Service Description: Giggles, Squiggles and Squirms is an nationally recognized, early childhood literacy program held every Monday and Thursday from 1:00 pm. – 3:00 p.m. for families with children 3 to 5 (before kindergarten). This program places families with a mentor to work with parents and children together to build skill base and prepare for entrance into the educational system. The program provides during program and home-based learning opportunities.

Service Area: Chandler, Guadalupe, Tempe, Ahwatukee

Contact person: Lori Tapia, 480-963-1423, lori@chandlerfoodbank.org

Referral/eligibility: Families with child(ren) 3 to 5 years old and parent able to participate

Homeless Bags

Service Description: Homeless Bags are available with ready to eat items, not requiring cooking or refrigeration

Service Area: Chandler

Contact person: Belen Doñan, 480-963-1424, belen@chandlerfoodbank.org

Referral/eligibility: CAP Office and other service agencies

Infant Food Boxes

Service Description: Infant Food Boxes are provided to families including diapers, formula, baby and toddler food for eligible families.

Service Area: Chandler, Guadalupe, Tempe, Ahwatukee

Contact person: Lori Tapia, 480-963-1423, lori@chandlerfoodbank.org

Referral/eligibility: Families with child(ren) birth to 5 years old

Narcotics Anonymous

Service Description: Narcotics Anonymous meets on Wednesday, Friday, and Sunday nights at 7:00 p.m. and welcomes anyone from the community to attend.

Service Area: East Valley

Contact person: Lori Tapia, 480-963-1423, lori@chandlerfoodbank.org

Referral/eligibility: No eligibility requirements

Operation Santa

Service Description: Operation Santa connects community members to registered children to provide holiday gifts. Local churches, service clubs, businesses, and individuals purchase gifts that are matched to the wish lists of children registered in the program. Families are cross referenced with other programs in Chandler to eliminate duplication.

Service Area: Chandler

Contact person: Lori Tapia, 480-963-1423, lori@chandlerfoodbank.org

Referral/eligibility: Children in disadvantaged families under the ages of 18 who register at Chandler Christian Community Center.

Supplemental Food Box

Service Description: The Supplemental Food Box distribution program was established to help transition individuals and families from the emergency food bank service by providing weekly supplemental food boxes containing more fresh (perishable) food. Supplemental food does not require a referral and serves any individual in line that morning and is distributed every Friday from 9:00 a.m. – 11:00 a.m.

Service Area: Chandler and other areas

Contact person: Belen Doñan, 480-963-1423, belen@chandlerfoodbank.org

Referral/eligibility: No eligibility requirements

CHILD & FAMILY RESOURCES, INC.

Child & Family Resources Inc. is a nationally accredited, community-based, non-profit organization with the mission “making children’s lives better.” Child & Family Resources was founded in 1970 and has continued to meet the ever changing needs of families through more than 20 different programs in eight Arizona counties: Maricopa, Pima, Cochise, Santa Cruz, Graham, Greenlee, Mohave, and Yuma. Child & Family Resources has been awarded national accreditation from the Council on Accreditation, documenting that the organization has met the highest standards and best practices in the field. The agency accomplishes its mission by working in three service areas:

- Helping at-risk youth overcome obstacles and reach their full potential.
- Achieving quality child care by educating parents and child care providers.
- Building resilient, healthy families through in-home family support.

Arizona Center for Responsible Fatherhood (ACRF)

Service Description: ACRF promotes good parenting practices and encourages fathers and expectant fathers to become actively involved in their children’s lives. ACRF provides Responsible Parenting and Economic Stability classes and assists fathers to establish paternity, modify child support orders, and obtain and retain employment.

Contact Person: Conrad Lindo, 602-234-3941, clindo@cfraz.org

Referral/eligibility: Fathers must be expecting or have a child 18 years of age and younger and reside in Maricopa County.

Arizona Early Intervention Program (AzEIP)

Service Description: AzEIP provides in home assessment, evaluation, and ongoing services to families with children birth to three, who have developmental delays and/or disabilities. Services are provided in south Phoenix and the southwestern region of Maricopa County.

Contact person: Stephanie Collier, 602-234-3941, scollier@cfraz.org

Referral/eligibility: Family must have a child birth to three years of age with suspected developmental delays and/or disabilities and reside in one of the designated service delivery areas.

Choices For Families

Service Description: Choices For Families is an in-home family support and parenting education program provided to expectant families and families with children 0-5. It is designed to help parents reduce stress, enhance family functioning, promote age appropriate child development including healthy brain development, and positive parent/child interaction.

Service Area: North and Southwest Regions of Maricopa County, Gilbert, Queen Creek, and Mesa

Contact person: Mila Valle, 602-234-3941, mvalle@cfraz.org

Referral/eligibility: Family must be expecting or have a child 0-5 years of age and live in one of the designated service delivery areas.

Choices for Pregnant and Parenting Youth

Service Description: Choices PPY provides in-home or in-school family support and parenting education to young parents ages 14 – 18. The program is designed to support the specialized needs of teen parents and addresses positive family functioning, parenting, child development including healthy brain development, positive parent/child interaction and helping young parents balance school and parenthood.

Service Area: Metropolitan Phoenix

Contact person: Joy Leveen, 602-234-3941, jleveen@cfraz.org

Referral/eligibility: Parenting youth ages 14 -18 who reside in the Phoenix metropolitan area.

Maricopa Center for Adolescent Parents (MCAP)

Service Description: A comprehensive program offering GED preparation, parenting and life skills education, career exploration, and on-site child care to young mothers ages 16-21. The children of mothers attending the program are served in an on-site licensed, nationally accredited child care center, where individualized programming is provided for children ages 2 weeks to 3 years. Only the children of students in the MCAP program are eligible for enrolment in the child care center.

Service Area: Metropolitan Phoenix

Contact person: Joy Leveen, 602-234-3941, jleveen@cfraz.org

Referral/eligibility: Parenting mothers ages 16 -21 who reside in the Phoenix metropolitan area.

Smart Support

Service Description: Smart Support consultants work with early childhood providers to design an individualized plan to meet the program's needs for children experiencing mental health and/or behavioral issues, ages birth to five. Services may include training, consultation, implementing classroom strategies, and resources or referrals for specific children or situations.

Service Area: Central Phoenix

Contact person: Albie Abrahams, 602-234-3941, aabrahams@cfraz.org

Referral/eligibility: Child care centers and Family child care providers who meet eligibility requirements and are located in the central phoenix service area.

Teen Parent Support Program

Service Description: The Teen Parent Support Program supports young mothers and young fathers in completing their education, learning about community resources, finding safe quality child care, and learning positive parenting techniques.

Service Area: North Phoenix

Contact person: Joy Leveen, 602-234-3941, jleveen@cfraz.org

Referral/eligibility: Parenting Youth age 19 and younger who reside in North Phoenix

CHILD CRISIS CENTER

The Child Crisis Center is committed to preventing child abuse and neglect. We accomplish this by supporting and strengthening families through education and intervention, providing a safe environment for children to heal and grow, and raising community awareness. CCC's services currently include Emergency Shelter, Family Resource Center, MyChild'sReady, Child and Family Counseling, Arizona Adoption and Foster Care and Volunteer.

MyChilDsReady

Service Description: MyChilDsReady provides in home family support services for families who are pregnant and/or have children ages birth through their sixth birthday who reside in Mesa, Gilbert and Queen Creek in Maricopa County. Programs include Parents As Teachers (PAT), Healthy Families and Choices for Families, located at 1045 E. University, Mesa, AZ 85201. 480-304-9440

Service Area: Mesa, Gilbert & Queen Creek in Maricopa County

Contact person: Erin Cowan, Director of MyChild'sReady; erin.cowan@childcrisis.org; 480-304-9440, www.mychildsready.org

Referral/eligibility: Free to any resident of Mesa, Gilbert & Queen Creek in Maricopa County who are pregnant or parenting a child ages newborn to 5.

Operation Family Support (OFS) – Strengthening Military Families

Service Description: Operation Family Support (OFS) – Strengthening Military Families is a coalition of military organizations and social service providers who strengthen military families by coordinating services, educating the community about their needs and providing individualized supports to ensure the safety and well-being of the families who serve our country. Goals include: 1. To educate the community to increase awareness, sensitivity to and knowledge of the unique needs of military families. 2. To engage the community in building a full continuum network which addresses the needs of military families on an individual, community, and systemic level. 3. To provide military families the tools and resources to enhance their resiliency and strengthen their coping strategies to manage the unique stressors of everyday life. 4. To engage and strengthen the voice of military families in promoting individual, community and systemic changes.

Service Area: Maricopa County

Contact person: Carol Lopinski, Director of Family Support, carol.lopiniski@childcrisis.org; 480-834-9424, www.childcrisis.org/ofs

Referral/eligibility: None

Parenting Services & Information Directory

Service Description: Parenting Services & Information Directory is a directory of parenting support services. It is updated twice annually in January & June. Copies of directories are available, as well as it being posted on the Child Crisis Center website.

Service Area: Maricopa County

Contact person: Carol Lopinski, Director of Family Support, carol.lopiniski@childcrisis.org; 480-834-9424, www.childcrisis.org

Referral/eligibility: None

SE Regional Home Visitation Central Intake & Alliance

Service Description: SE Regional Home Visitation Central Intake & Alliance provides oversight of marketing, central intake and MyChild'sReady Alliance development for First Things First home visitor providers in the SE Maricopa Region of Mesa, Gilbert & Queen Creek. If requests for services are out of region, then referral is made to the appropriate provider.

Service Area: Mesa, Gilbert & Queen Creek in Maricopa County

Contact person: Carol Lopinski, Director of Family Support, carol.lopiniski@childcrisis.org; 480-834-9424, www.childcrisis.org

Referral/eligibility: Free to any resident of Mesa, Gilbert & Queen Creek in Maricopa County who are pregnant or parenting a child ages newborn to 5.

The Emergency Shelter Program

Service Description: The Emergency Shelter Program, a 30-bed Emergency Shelter where children from birth to age 11 whose well-being is in jeopardy, are offered 24-hour care in a safe, home-like environment. Most children receive physical examinations, speech and hearing screenings, and needed immunizations. Those children who stay longer than a few days attend local public schools, as appropriate, receive daily tutoring and educational enrichment, and are active in many recreational programs. The Shelter is open every day of the year, 24 hours per day. Services are provided free of charge. Located at 604 W. 9th Street, Mesa, AZ 85201.

Service Area: Maricopa County & Tribal Communities

Contact person: Terri McGhee, Shelter Program Director, terri.mcghee@childcrisis.org, 480-969-2308, www.childcrisis.org

Referral/eligibility: Children birth to age 11 whose parents are in crisis

The Family Resource Center

Service Description: The Family Resource Center *mission is to improve the quality of family relationships, minimize family stressors, and link families to their community.* Services promote the learning and development of skills through non-judgmental support and resource linking, all in an attempt to strengthen families and prevent child abuse. Services include Parenting Skills Training, Ongoing Play Groups, Children’s Groups, Adult Relationships, Anger Management for the Family, Workshops, Information and Referral, Relatives as Parents (RAP), Male Involvement, *HOPE: Healthy Options for Parents through Education*, Operation Family Support – Strengthening Military Families, a Resource Library, and Public Awareness Campaigns. There is a small fee for some classes and for childcare. Located at 817 N. Country Club Drive, Mesa, AZ 85201.

Service Area: Maricopa County

Contact person: Carol Lopinski, Director of Family Support, carol.lopiniski@childcrisis.org; 480-834-9424, www.childcrisis.org/frc

Referral/eligibility: No eligibility requirements. There is a small fee for some classes, class materials and for childcare.

CITY OF PHOENIX HUMAN SERVICES DEPARTMENT

The Human Services Department provides a comprehensive array of services to help people achieve their highest level of self-sufficiency. Services and programs reach a diverse population of Phoenix residents from preschool children participating in Head Start programs to older adults attending senior center activities. Human Services Department programs provide a safety net of services to those living independently. The department's services extend a helping hand to residents in times of crisis or need.

Early Head Start

Service Description: The City's Early Head Start serves families with children up to age three in their home and provides a streamlined transition to the preschool Head Start program. Pregnant and parenting teens and their children are especially vulnerable and receive support and guidance from Early Head Start staff to become successfully self sufficient.

Service Area: The City of Phoenix serves multiple areas within the City. Call 602-262-4040, to determine which agency serves a particular location.

Contact person: Patricia Nightingale, Acting Deputy Human Services Director, 602-262-4040, patricia.nightingale@phoenix.gov

Referral/eligibility: Low-income families with a child age three or under may apply for the program by calling 602-262-4040.

Family Services Center

Service Description: Caseworkers at the three multipurpose family services centers provide a broad range of assistance to promote self-sufficiency for adults and families. Services include information and referral services, case management and emergency financial assistance.

Service Area: The program serves residents of the City of Phoenix.

Contact person: Moises Gallegos, Deputy Human Services Director, 602-262-4520, moises.gallegos@phoenix.gov

Referral/eligibility: Residents of Phoenix may call 602-262-4520 to locate the nearest Family Services Center.

Head Start

Service Description: A preschool program for three-to five-year-old children from low-income families. Head Start provides developmental and educational services designed to prepare children for school. Specialized education services are available for children with disabilities.

Service Area: The City of Phoenix serves multiple areas within the City. Call 602-262-4040, to determine which agency serves a particular location.

Contact person: Patricia Nightingale, Acting Deputy Human Services Director, 602-262-4040, patricia.nightingale@phoenix.gov

Referral/eligibility: Preschool children age four years or older from low-income families may apply for the program by calling 602-262-4040.

COMMUNITIES IN SCHOOLS OF TEMPE AND KYRENE

Communities In Schools of Tempe and Kyrene champions the connection of needed community resources with schools to help young people successfully learn, stay in school, and prepare for life. We work with many community agencies to help address the root causes of school failure. School districts served are the Tempe Union High School District, Tempe Elementary School District and the Kyrene Elementary School District. More than 6,000 children, teens, and their families participate in our programs each year.

No Parent Left Behind Workshops

Service Description: Over 30 workshops each school year

Service Area: Tempe, Guadalupe, Ahwatukee and Chandler

Contact person: Kay Cosner, 480-838-3200 ext. 40074, kcosner.mdn@tuhsd.k12.az.us

Referral/eligibility: Open to anyone. All workshops are free. Adults are encouraged to attend with their teen.

Teen Resource Center

Service Description: Provides free clothing, shoes, hygiene supplies, and school supplies to students in middle and high school. Hours are during the school year on Tuesdays and Thursdays from 1:00 p.m. - 4:00 p.m. Located at 4235 S. College, in Tempe.

Service Area: Tempe, Guadalupe, Ahwatukee and Chandler

Contact person: Lynette Stonefeld, 480-858-2316, lynette_stonefeld@tempe.gov

Referral/eligibility: Self. Open to any student in the Tempe Union, Tempe Elementary or Kyrene Elementary School Districts.

Thrive to Five Family Resource Centers

Service Description: We support Seven Family Resource Centers in Tempe, Guadalupe, and Ahwatukee. Our family resource centers are located inside schools, but are open to anyone with children 5 years old and younger. Thrive to Five focuses on providing information, education and connections to community support so that families can prepare children for success in kindergarten and beyond. More than 250 free classes (provided in both English and Spanish) throughout the school year which includes parenting classes, early literacy, nutrition, and brain development. A Family Resource Specialist is available to assist families who need support navigating the system. Assistance is also available to people who need to register or renew their state assistance benefits. A rotating dental clinic provides free screening and fluoride varnish.

Service Area: Tempe, Guadalupe, Ahwatukee and Chandler

Contact person: Isela Blanc, 480-858-2306, islea_blanc@tempe.gov

Referral/eligibility: Self. Open to all families with children 5 and under (or caregivers of these children)

CRISIS NURSERY, INC.

Crisis Nursery, Inc.'s mission is breaking the cycle of child abuse and neglect. We currently operate four programs, primarily targeting families with young children living in the Central Phoenix region.

Children's Shelter

Children's Shelter is available 24/7 on a voluntary basis to families with children ages 0-8 facing emergencies that leave them temporarily unable to safely care for their children (children ages 9-11 will be considered on an individual basis if part of a sibling group). Services are free of charge and upon admission children receive health and developmental screenings, medical care including immunizations if needed and daily activities that are developmentally appropriate and supervised. All attempts are made to transport or arrange for transportation of school aged children to their home school. Children and families are connected to needed community resources and services. Length of stay is based on each family needs.

Service Area: Maricopa County

Contact person: Angela Wilson, Social Worker, 602-273-7363, awilson@crisisnurseryphx.org

Admissions are available 24/7 by calling the number above and asking for a social worker or supervisor.

Referral/eligibility: Self or other. Parent or guardian must complete paperwork in person or via fax from a referring agency.

Day Respite Program

Day Respite Program is available from 7:00 a.m. until 6:00 p.m. Mondays through Fridays for children ages 0-8 whose parents require short-term respite care due to emergencies (exceptions can be made for extended care, services on weekends or children ages 9-11 with prior approval). Services are free of charge and upon admission children receive health and developmental screenings, medical care including immunizations if needed and daily activities that are developmentally appropriate and supervised. Children and families are connected to needed community resources and services. Length of stay is based on each family needs, but services are not designed to replace regular child care.

Service Area: Maricopa County

Contact person: Angela Wilson, Social Worker, 602-273-7363, awilson@crisisnurseryphx.org.

Inquiries for services can be made 24/7 by calling the number above and asking for a social worker or supervisor.

Referral/eligibility: Self or other. Parent or guardian must complete paperwork in person or via fax from a referring agency.

FACES of Crisis Nursery Early Head Start Program

FACES of Crisis Nursery Early Head Start Program is available to pregnant women and families with children ages 0-2 living in Phoenix zip codes 85006 and 85008. Both a center-based (for children ages one and two) and home-based (for pregnant women and families with children under the age of three) are offered. All children enrolled receive developmental screenings and families are connected with needed community resources and services.

Service Area: Phoenix zip codes 85006 and 85008

Contact person: Alicia Medina, Family Support Manager, 602-889-1665, amedina@crisisnurseryphx.org

Referral/eligibility: Self or other. Family must have income below the Federal Poverty Level

Family Foster Care Program

Family Foster Care Program recruits, trains and supervised licensed Family Foster homes serving children placed by the Arizona Department of Economic Security or the Gila River Indian Community. Applicants must be 21 years of age, clear a background check, participate in a detailed home study, pass a home inspection and complete 33 hours of training over 11 weeks.

Service Area: Maricopa County

Contact person: Mary Ann O'Connor, Director of Family Support Services, 602-273-7363,
moconnor@crisisnurseryphx.org
Referral/eligibility: Self referral, must attend orientation session.

DESERT MISSION

The goal of our Desert Mission programs is to meet the basic needs of our most vulnerable community members and help them reach their full potential for health and self-sufficiency.

Adult Day Health Care Center

Service Description: Adult Day Health Care Center provides affordable personal care and supervision to physically-challenged and cognitively impaired older adults in a safe, secure environment.

Service Description: Adult Day Health Care Center provides therapeutic social activities and outings, nutritional meals and snacks, door-to-door transportation, personal care and hygiene by certified caregivers, and an R.N. and social worker on site.

Service Area: Our general service area runs from Glendale Avenue to the Carefree Highway and from 35th Avenue to Tatum Boulevard. Some exclusions may apply.

Contact information: 602-870-6374

Referral/eligibility: Call to schedule a tour and assessment. Contracted with VA and ALTCS programs. Some financial assistance may be available; call for more information.

Children's Dental Clinic

Service Description: Children's Dental Clinic is a licensed dental clinic providing routine dental care and dental treatment to children, ages 4 – 20, enrolled in AHCCCS or who do not have insurance.

Service Description: Children's Dental Clinic provides routine dental care which includes exams, x-rays, and cleaning. It also provides dental treatment which includes fillings, extractions, root canals and treatment of infections.

Service Area: Our general service area runs from Glendale Avenue to the Carefree Highway and from 35th Avenue to Tatum Boulevard. Some exclusions may apply.

Contact information: 602-870-6363

Referral/eligibility: Serves children (ages 4 – 20) enrolled in participating AHCCCS plans and children of underserved families who do not qualify for state aid.

Community Health Services

Service Description: Community Health Services is a licensed health care facility providing basic medical care to children and families who do not have insurance or are enrolled in AHCCCS.

Service Description: Community Health Services provides eligibility and enrollment in AHCCCS, basic medical care for minor illness, injuries, and chronic diseases. It also provides immunizations and routine check-ups.

Service Area: Our general service area runs from Glendale Avenue to the Carefree Highway and from 35th Avenue to Tatum Boulevard. Some exclusions may apply.

Contact information: 602-331-5779

Referral/eligibility: Serves children and their parents enrolled in participating AHCCCS plans and those who do not have medical insurance. Fees are dependent on eligibility status and the services that are performed.

Food Bank

Service Description: Food Bank provides emergency food boxes and food boxes for the elderly and babies. Bargain baskets are also available for a fee. The Food Bank accepts Food Stamps.

Service Area: Our general service area runs from Glendale Avenue to the Carefree Highway and from 35th Avenue to Tatum Boulevard. Some exclusions may apply.

Contact information: 602-870-6062

Referral/eligibility: Serves people of all ages in specific ZIP codes. Must meet 185 percent of federal poverty level. Must have proof of address.

Lincoln Learning Center

Service Description: Lincoln Learning Center is a licensed facility providing child care and education, all-day Kindergarten, and before- and after-school care.

Service Area: Our general service area runs from Glendale Avenue to the Carefree Highway and from 35th Avenue to Tatum Boulevard. Some exclusions may apply.

Contact information: 602-943-3731

Referral/eligibility: Serves children ages 6 weeks – 12 years. The center is licensed, DES-certified and accredited by the NAEYC. Some financial assistance may be available for families who qualify. Call to see how they can assist you.

Marley House Behavioral Health Clinic

Service Description: Marley House Behavioral Health Clinic is a licensed outpatient behavioral health clinic serving children and families who do not have insurance or are enrolled in AHCCCS. Its services provided include: information and referral, behavioral health services including parenting skills, relationship issues, grief and loss, serious mental illness, depression/anxiety, substance abuse, etc. as well as enrollment assistance for state benefits.

Service Area: Our general service area runs from Glendale Avenue to the Carefree Highway and from 35th Avenue to Tatum Boulevard. Some exclusions may apply.

Contact information: 602-331-5817

Referral/eligibility: We accept all AHCCCS plans. Those without insurance may qualify for services under the sliding fee scale program.

Neighborhood Renewal

Service Description: Neighborhood Renewal provides new home development (housing opportunities with access to down payment assistance and resources); home rehabilitation (for owner-occupied homeowners who meet the income eligibility guidelines); individual development accounts (savings program for potential homebuyers with matching funds available); housing counseling (home buyer education classes); and commercial revitalization (assist in community-driven processes to increase safety and visual appearance and help to facilitate economic development opportunities).

Service Area: Our general service area runs from Glendale Avenue to the Carefree Highway and from 35th Avenue to Tatum Boulevard. Some exclusions may apply.

Contact information: 602-870-6060 x 1257

Referral/eligibility: Various guidelines for eligibility/qualifications. Call for more information.

DEVEREUX OF ARIZONA

Devereux of Arizona provides services for children and families ranging from in-home one-on-one to out-of-home placement within our Residential Treatment Center. Devereux Arizona provides treatment programs and community services to children, adults, and families experiencing behavioral challenges brought on by abuse, neglect, mental illness and/or substance abuse.

The purpose of the Devereux Foundation is to provide high-quality human services to children, adults, and families with special needs which derive from behavioral, psychological, intellectual or neurological impairments. Services will be provided in a caring and humane way to foster human potential and to contribute to the person's health, social, psychological, and educational well-being.

Devereux Arizona Outpatient Facility provides a variety of services to include Intake & Assessment, Psychiatric Intervention/medication management, Therapy, Family Support Specialist services, Family Support Partner services, Youth Support Partner services and the Positive Parenting Program: Triple P. This directory will focus mainly on the Devereux outpatient site.

Devereux Arizona also provides support to the community through the following resources: Day School, Family Builders, Foster Care Services, Richard L. Raskin Residential Treatment Center and Facility-Based Respite.

More information can be acquired through our website at <http://www.devereuxaz.org/>

Intake and Assessment

Service Description: Children ages 0 through 17 are assessed by an Intake Clinician to determine the services and supports the child and family need. The child will be diagnosed and referred to the appropriate service which may include Psychiatric Intervention, Therapy, Family Support Specialist Services, Family Support Partner Services, Youth Support Partner Services, Triple P and/or other services provided through Magellan.

Service Area: This is available to children and families within Maricopa County; however; most clients reside within the Greater Phoenix Area.

Contact person: Ellyn Stein MC, LPC, Intake Coordinator, 602-944-6222 x 1311, estein@devereux.org

Referral/eligibility: Client must be between the ages of 0 and 17 and AHCCCS eligible.

FAMILY INVOLVEMENT CENTER

The Family Involvement Center (FIC), a parent-run organization, assists and supports families of children with emotional, behavioral or substance abuse challenges, while helping policy-makers and providers transform service systems. Our focus is on providing support to the whole family and to increase partnerships between families, services providers and their communities. Besides working with parents and children, FIC provides training to the children's behavioral health workforce and other child-serving agencies and community groups on increasing the effectiveness of family professional partnerships. Over eighty percent of FIC staff are parents who have firsthand experience and skills in navigating the school system, behavioral health service delivery provider system, and community programs for their child(ren) through adulthood. All Parent Partner staff have formal training in parent support principles and skills development, as well as advanced training on the child-serving systems. Youth Mentor staff are individuals who have a family member with a mental health or substance abuse challenge and also have training and work experience with youth programs.

Through our programs we increase : 1) parent-to-parent and youth-to-youth support and connections; 2) family involvement in service planning; 3) public awareness and community support and, 4) employment and volunteer opportunities for parents/caregivers for new careers and advisory roles in the family support field.

Family Education on Children's Mental Health/Substance Abuse and Systems Navigation

Service Description: Parent education provided at the Family Involvement Center and in the Community. Classes are lead by Parent Trainers or Co-led by a Parent Trainer and Professional Partner with expertise in children's mental health/substance abuse topics, parenting topics, school topics and community resources. Examples include: Behavioral Building, Bullying, Look Who's Talking (for parents of children 0 to 5), Strengthening Multi-Ethnic Families: A Violence Prevention Training, and various prevention classes including Suicide Talk. Content also includes guidance on navigating the public behavioral health and/or private insurance or other public systems i.e. AHCCCS, education system, developmental disabilities, child welfare, or juvenile justice. In addition to traditional classes, we host a Book Club monthly focusing on reducing stigma by increasing awareness. Most classes are offered in English and Spanish.

Service Area: Maricopa County and some classes throughout Arizona

Contact person: Toni Issadore, 602-412-4074, Toni@FamilyInvolvementCenter.org

Referral/eligibility: Self-referral or other. Some classes are open to all, and others require program eligibility such as enrollment in public behavioral health system

Family-Professional Partnership and Family Leadership Trainings

Service Description: Family-Professional Partnership and Family Leadership Trainings for behavioral health and other human services professionals, emerging leaders family and youth leaders and Family Support and Parent Partners is a *System of Care Training* for family members and professionals. Some examples: Family Driven-Care, Family and Youth Involvement, Arizona 12 Principles and Vision for Children's Public Behavioral Health System, Child and Family Team Overview, Mental Health First Aid, Applied Suicide Intervention Skills Training, and other general workforce development trainings for parents/caregivers and professionals working in the behavioral health or other child-serving systems.

Service Area: Maricopa County, some classes available throughout Arizona and Nationally

Contact person: Toni Issadore, 602-412-4074, Toni@FamilyInvolvementCenter.org

Referral/eligibility: Self-referral or other, or contracts with service delivery-organizations.

Parent Assistance Line (PAL)

Service Description: Our Parent Assistance Center provides telephone support and welcomes parents/caregivers to "drop in" or schedule an appointment. Staffed by Parent Partner, parents who have "walked the walk" of raising a child with behavioral health/substance abuse challenges and

navigating multiple child-serving systems and community resource programs. Examples of topics Parent Partners provide support on are: Navigating the Behavioral Health System, Insured/Non-insured/AHCCCS, Special Education & Schools, Probation or Court Issues, Youth Groups & Mentoring, Sibling Support, Early Childhood Development, Locating and Working with Community Resources, and other family issues, such as housing.

Service Area: Maricopa County

Contact person: Maravin Lopez, 602-288-0155, Maravin@FamilyInvolvementCenter.org

Referral/eligibility: Self-referral and other

Parent Partners (In-home and Community-based Support Services)

Service Description: Parent Partners provide parent-to-parent services. They facilitate connections to informational, emotional or social support as well as offer assistance in navigating child-serving systems, community agencies and self-help groups. Our Parent Partners are biological, adoptive parents or foster parents including grandparents. They have “walked the walk” of raising a child with behavioral health and/or substance abuse needs. They understand the journey and feelings of being overwhelmed or isolated and not knowing where to turn for assistance in meeting their child’s or their own needs.

Parent Partners start by offering a listening ear and encourage and assist the parents in brainstorming and problem-solving with their support system to meet their child’s needs in schools, the community or with child-serving public or private agencies, as well as in social or family settings.

Service Area: Maricopa County

Contact person: Betty Hrutado, 602-412-4071, Betty@FamilyInvolvementCenter.org

Referral/eligibility: Self referral or through Magellan Health Providers

Youth Living Skills Development and Support

Service Description: Living Skills Training Series for Youth 11 – 17, SIBshops for siblings of a brother or sister with behavioral health/substance abuse or other disability.

Service Area: Maricopa County

Contact person: Angelica Piaz, 602-288-0155, Angelica@FamilyInvolvementCenter.org

Referral/eligibility: Self-referral or other.

Youth Mentors

Service Description: Youth mentors provide in-home and community-based individualized mentoring and skills building opportunities for children and youth age 8 through 17. Youth Mentor staff are individuals who have a strong commitment and work experience to help youth struggling socially or academically, or those needing coaching and mentoring in improving social skills or participating in community, school or family activities.

Service Area: Maricopa County

Contact person: Angelica Piaz, 602-288-0155, Angelica@FamilyInvolvementCenter.org

Referral/eligibility: Self-referral or through Magellan Health Services provider system

HUMAN RESOURCE TRAINING (HRT)

Human Resource Training (HRT) offers a continuum of care related to the welfare of families. HRT's 200 foster homes include after-hours immediate placement, homes specializing in developmental disabilities (DDD), homes that specialize in therapeutic foster care for children and youth with behavioral and emotional problems (HCTC), medically-fragile foster care, regular foster care for individual children and sibling groups, kinship foster care and adoption. HRT's in-home services division, Parenting Skills Program, (PSP) provides in-home counseling and parent aide services to families experiencing the stressors related to child abuse and neglect.

Parenting Skills Program (PSP)

Service Description: The in-home division of HRT, Parenting Skills Program (PSP), serves the needs of families through in-office counseling, in-home family preservation services and family support parent aides. These programs encompass the following services: parenting education and child development instruction for parents; structured parenting instruction for families with a child with severe emotional and/or behavioral problems; mental health and addictions counseling and intervention services; intimate partner crisis-intervention services; individual, family, couples and relationship counseling; instruction and support in problem solving, stress management and conflict resolution; home management, budgeting and time management; help with resume preparation, job, acquisition and employment readiness; identifying, linking and enrollment assistance in community resources; mitigating physical, sexual and emotional abuse and neglect in families and coordination with Title XIX services. PSP also provides specialized instruction in parenting infants who are born drug exposed.

Service Area: Maricopa County

Contact person: Fran Harris, 602-433-1344, Franh@hrtaz.com and/or Holli Gonzalez, 602-433-1344, Hollig@hrtaz.com

Referral/eligibility: Child Protective Services

MAGGIE'S PLACE

Maggie's Place provides houses of hospitality for pregnant women who are alone or on the streets.

Housing and support

Service Description: Mothers may stay at Maggie's Place until their child is 6-9months old. It is free of charge to live in a Maggie's Place home and mothers are held accountable to reaching their goals, making healthy lifestyle changes and building healthy relationships. Some food, maternity supplies, baby supplies, counseling, and a myriad of opportunities for personal and professional growth are all provided for mothers living in Maggie's Place homes.

Service Area : Maricopa County (homes in Tempe, Central Phoenix and Glendale)

Contact person: General Inquiries; 602-262-5555 email@maggiesplace.org

Referral/eligibility: Pregnant, over age 18, no other dependents in her care, free from drugs/alcohol for 30 days, free from severe mental illness.

MARICOPA COUNTY HUMAN SERVICES DEPARTMENT

The mission of the Maricopa County Human Services Department is to provide education, employment, shelter, and basic needs services to individuals, families, and communities so they can enhance their opportunities for physical, social, and economic well being. The Human Services Department comprises four Divisions: Community Development, Community Services, Education, and Workforce Development.

Community Development Division

The Community Development Division administers the Community Development Block Grant and HOME Investment Partnership programs for the Urban County. Generally, incorporated communities with populations less than 50,000 may apply for funds in conjunction with their county government. A cooperative arrangement between these communities and the county is required to create the Urban County. The unincorporated areas of the county may also apply for funding. Additionally, the County has used funding from the Neighborhood Stabilization Program (NSP) to develop affordable and permanent supportive housing options.

Service Area: Maricopa County

Contact Person: Renee Ayres-Benavidez, 602-372-1524, ayresr@mail.maricopa.gov

Referral/eligibility: See the Maricopa County Human Services Department website:

<http://www.hsd.maricopa.gov/>

Community Services Division (CSD)

The Community Services Division (CSD) is the designated Community Action Agency (CAA) for Maricopa County, with the exclusion of the cities of Phoenix and Mesa. The CSD ensures the provision of Community Action Program (CAP) services to provide emergency assistance services, case management, outreach, information and referrals, and home weatherization and repair/replacement services. The CSD and CAPs promote and participate in community networks and collaborations. Funded by the Area Agency on Aging, CSD also administers the Senior Adult Independent Living Program (SAIL), a program that provides case management and in-home services to older and disabled adults.

Service Area: Maricopa County

Contact person: Marge Leyvas, 602-506-4983, leyvasm@mail.maricopa.gov

Referral/eligibility: See the Maricopa County Human Services Department website:

<http://www.hsd.maricopa.gov/>

Education Division

The Education Division administers Head Start and Early Head Start in the East and West Valleys. The vision of the Education Division is: Healthy, educated children in supportive families. Focusing on serving families living in poverty, children with disabilities, children who are homeless and/or in foster care, as well as teen or incarcerated parents, the program partners with enrolled parents to connect them to resources in the community that will help them to meet their family's medical, dental, or mental health service needs. The program focuses on supporting the development of children zero – five in areas of social-emotional, cognitive, language acquisition, literacy, and physical development.

Service Area: Maricopa County

Contact person: Dennis Ichikawa, 602-506-4841, ichikawad@mail.maricopa.gov

Referral/eligibility: See the Maricopa County Human Services Department website:

<http://www.hsd.maricopa.gov/>

Workforce Development Division

The Workforce Development Division promotes and facilitates strategic alliances among public and private stakeholders within the County to ensure workforce excellence and contribute to the economic vitality for area employers, incumbent workers and future workers. Workforce Development operates Centers in both the East and West Valleys of Maricopa County; providing specialized services to both employers and job seekers, most of these services are free of charge.

Service Area: Maricopa County

Contact person: Patrick Burkhart, 602-506-4146, burkhartp@mail.maricopa.gov

Referral/eligibility: See the Maricopa County Human Services Department website:
<http://www.hsd.maricopa.gov/>

MARICOPA INTEGRATED HEALTH SYSTEM (MIHS)

As Arizona's only public health care system, MIHS is committed to offering comprehensive care for all those who live in Maricopa County and beyond. Through a continuum of care and collaboration, MIHS is dedicated to keeping our community healthy by offering medical care in a top-notch, service-oriented setting.

Arizona Burn Center

Service Description: The Arizona Burn Center is an internationally recognized center of excellence providing comprehensive and individualized care for patients who suffer from burn injuries.

Service Area: Southwestern Region of the US

Contact information: 602-344-5011, info@azburncenter.com

Referral/eligibility: Burn injury

Arizona Children's Center (AzCC)

Service Description: AzCC serves the medical and surgical needs of infants, children and adolescents with family-centered care. With compassion at the core of its mission, the AzCC is committed to offering excellent, comprehensive care to all children who live in Arizona. The AzCC is certified by the National Association of Children's Hospitals and Related Institutions.

Service Area: Maricopa County

Contact information: 602-344-5011 (MIHS main phone number)

Referral/eligibility: Children and adolescents

Comprehensive Healthcare Clinic (CHC)

Service Description: The Comprehensive Healthcare Center treats children and adults and provides primary care services including family and internal medicine, pediatric care, dental care, and obstetrics/gynecology.

Service Area: Maricopa County

Contact information: 602-344-1015 Main CHC phone number

Referral/eligibility: Maricopa County residents

Family Learning Centers

Service Description: MIHS houses two Family Learning Centers located at the Comprehensive Healthcare Center and the South Central Family Health Center. Each fully staffed FLC is equipped with educational resources, children's books, computers, and offer educational classes as well as developmental classes for parents and children. Current classes include: Raising a Reader, Leaps and Bounds, JUMP!, nutrition and health classes on various topics, arts and crafts for children, car seat education, parenting classes and computer literacy classes.

Service Area: Maricopa County

Contact person: Comprehensive Healthcare Center FLC, Maricella Ortiz Robinson, 602-344-1352, Maricella.Robinson@mihs.org

South Central Family Learning Center: Maritsa Beltran, 602-344-6460, Maritsa.Beltran@mihs.org

Referral/eligibility: The FLCs are open to all community residents.

Internatal Care Clinic

Service Description: The clinic links pre and post natal care by reaching women between pregnancies to continue providing them with health care information and to assist them in developing individually tailored programs to help reduce chronic health conditions before their next pregnancy. In this program, MIHS links care for mother and baby and expands services for women who have had a previous birth with poor outcomes. Additional programs offered through this clinic include: walking groups, dental education, postpartum/mood disorder support group, care coordination, and child development screenings.

Service Area: Maricopa County
Contact person: Jennifer Joiner, 602-344-2621, Jennifer.Joiner@mihs.org
Referral/eligibility: Women between pregnancies who had a prior poor birth outcome.

Mariposa Wings to Safety

Service Description: Mariposa Wings to Safety is the domestic violence prevention program at MIHS. The program offers victim advocacy services 24/7 services. Services include: crisis intervention, education, prevention, aid in shelter placement, orders of protection, safety planning, resources, and support groups.

Service Area: Maricopa County
Contact information: 602-344-1545 or 602-344-5976
Referral/eligibility: Anyone who may be a victim of domestic violence.

McDowell Healthcare Center

Service Description: McDowell Healthcare Center is the county's largest provider of comprehensive and coordinated HIV-related medical care for adults.

Service Area: Maricopa County
Contact information: 602-344-6550
Referral/eligibility: Maricopa County residents who are HIV positive

MIHS Family Health Centers

Service Description: There are 11 Family Health Centers located throughout Maricopa County. At our neighborhood clinics, patients can receive expert primary, preventative, prenatal and pediatric screenings and treatments, including dental care.

Service Area: Maricopa County
Contact information:
Avondale FHC: 623-344-6800
Chandler FHC: 480-344-6100
El Mirage FHC: 623-344-6500
Glendale FHC: 602-344-6700
Guadalupe FHC: 480-344-6000
Mesa FHC: 480-344-6200
Maryvale FHC: 623-344-6900
7th Ave FHC: 602-344-6600
South Central FHC: 602-344-6400
Sunnyslope FHC: 602-344-6300
Referral/eligibility: None

Pack is Back with Backpacks and Driven for Education with Backpacks

Service Description: Backpacks filled with school supplies are distributed to select pediatric dental patients as well as at selected times/dates during the year.

Service Area: Maricopa County
Contact person: Jennifer Joiner, 602-344-2621, Jennifer.Joiner@mihs.org
Referral/eligibility: School-aged Maricopa County residents

Phoenix Cancer Center

Service Description: Patient care is delivered in a multidisciplinary, collaborative manner – diagnoses and treatment options are discussed among a group of specialists including surgeons, medical oncologists, radiation oncologists, pathologists, radiologists, nurses, and other experts focused on the management of cancer.

Service Area: Maricopa County
Referral/eligibility: Maricopa County residents diagnosed with cancer.

Refugee Women's Health Clinic

Service Description: The overarching purpose of the Refugee Women's Health Clinic is to provide culturally grounded and linguistically appropriate health services to the growing refugee and immigrant community in the Phoenix metropolitan region while seeking to reduce/eliminate health disparities and cultural barriers to care.

Service Area: Maricopa County

Contact person: Jeanne F. Nizigiyimana, 602-344-1445, Jeanne_Nizigiyimana@dmgaz.org

Referral/eligibility: Any refugee living in the Phoenix metropolitan area.

Scald Burn Prevention

Service Description: Early childhood literacy educational campaign with burn scald prevention messages created to educate parents and children. All materials plus an educational curriculum to utilize materials were created by Dr. Ruth Rimmer, Director of Burn Psychological Research at the Arizona Burn Center.

Service Area: Maricopa County

Contact person: Dr. Ruth Rimmer, 602-344-5390, Ruth_Rimmer@dmgaz.org

Referral/eligibility: Citizens of Maricopa County

STAGES

Service Description: Maricopa Integrated Health System's STAGES (***S***creening, ***T***racking, ***A***nticipatory ***G***uidance, ***E***ducation, and ***S***upport Services) is a program developed at the Comprehensive Healthcare Center (CHC) Pediatric Clinic to enhance the training in developmental issues for Pediatric residents during their Continuity Clinic experiences. Referrals to the Family Learning Center, education is provided in the clinic regarding developmental milestones and breastfeeding.

Service Area: Maricopa County

Contact person: Marla Ruiz, 602-344-1352, Marla.Ruiz@mihs.org

Referral/eligibility: Children ages 0-5

QUALITY CARE NETWORK

Quality Care Network (QCN) is a non-profit, Provider Network Organization (PNO) serving AHCCCS/Medicaid eligible service recipients and their families. QCN was incorporated in response to the requirement in the Arizona Department of Health Services (ADHS/DBHS) contract awarded to Magellan Health Services of Arizona.

Provider Network Organizations (PNOs) are to serve children and their families throughout the Maricopa County Regional Behavioral Health Authority (RBHA). The full service provider agencies of QCN are: A New Leaf, Devereux of Arizona, Jewish Family and Children's Service, Inc., Valle del Sol, Inc., and Mountain Health and Wellness. Our full service agencies provide psychiatric, counseling, supportive and behavioral health services.

QCN through its providers strengthens the community by offering high quality behavioral health services to children and families throughout Maricopa County. We believe in building hope and strengthening lives.

Family Support Specialist

Service Description: The Family Support Specialist role is to help families identify and acknowledge informal networks of support and to provide them with the supports and skills necessary to care for a child with behavioral health disorders. The key components of the program are support and tangible service provided through parent-to-parent contact. The Family Support Specialist models the skills necessary to maneuver within the mental health system and other community programs, thus serving as a system guide and advocate for the parent. This modeling and collaborative work is designed to increase the caregivers sense of empowerment (i.e. a feeling of mastery over one's environment) and their ability to inter-dependently navigate the service systems.

Service Area: Maricopa County

Contact information: Quality Care Network Referral and Assignment Line, 602-773-4900

Referral/eligibility: AHCCCS Title XIX/XXI eligible children currently enrolled with Quality Care Network directly and/or Qualified Service Agencies (A New Leaf, Devereux, Jewish Family Children Services, Mountain Health and Wellness, and Valle del Sol)

RAISING SPECIAL KIDS

Raising Special Kids is a non-profit organization of families helping families of children with disabilities and special health needs in Arizona. We provide information, training, resources, and support to families of children with disabilities and special health care needs in Arizona. Experienced staff lend an understanding ear and assist families in identifying and locating appropriate resources. Workshops offer training in a variety of skills including advocacy, effective communication and collaboration techniques. Our newsletter, *Connecting*, reaches more than 10,000 parents and professionals and e-news alerts are shared by request with a growing list of interested individuals.

Community Outreach

Service Description: Community outreach supports families of diverse language and culture with services in rural areas and for tribal families. Newsletters are distributed to more than 13,000 parents and professionals.

Service Area: Statewide, Maricopa County

Contact person: Janna Murrell, 602-242-4366, jannam@raisingspecialkids.org

Referral/eligibility: Self or Professional. All programs and services are provided to families free of charge.

Parent Leadership Development Opportunities

Service Description: Parent Leadership Development Opportunities are available for parents to develop leadership skills, participate and serve in public policy and decision-making roles. Volunteer Family Faculty provide training for professionals in health, education and social services. Family Faculty support the training of health professionals; serve on boards, councils, and commissions to represent the family perspective

Service Area: Statewide, Maricopa County

Contact person: Janna Murrell, 602-242-4366, jannam@raisingspecialkids.org

Referral/eligibility: Self or Professional. All programs and services are provided to families free of charge.

Parent-to-Parent Programs

Service Description: Parent-to-Parent Programs match new families with experienced parents through our trained volunteer network

Service Area: Statewide, Maricopa County

Contact person: Janna Murrell, 602-242-4366, jannam@raisingspecialkids.org

Referral/eligibility: Self or Professional. All programs and services are provided to families free of charge.

Partnership between Parents and Professionals

Service Description: Partnership between parents and professionals including information and training on family-centered care, and other programs that support professionals in health, education and social services

Service Area: Statewide, Maricopa County

Contact person: Janna Murrell, 602-242-4366, jannam@raisingspecialkids.org

Referral/eligibility: Self or Professional. All programs and services are provided to families free of charge.

Special Education Information

Service Description: Special Education Information provides assistance in special education to families and schools. Services include Individual Education Program (IEP) and 504 consultation for families.

Training and consultation is available for schools, teachers and other professionals. These services are

provided through the Parent Training and Information Center (PTI), one of over 100 centers authorized under the Individuals with Disabilities Education Act (IDEA).

Service Area: Statewide, Maricopa County

Contact person: Janna Murrell, 602-242-4366, jannam@raisingspecialkids.org

Referral/eligibility: Self or Professional. All programs and services are provided to families free of charge.

SOUTHWEST HUMAN DEVELOPMENT

Recognizing the critical importance of the first few years of life, Southwest Human Development (SWHD) focuses on very young children ages birth to five and their families. The agency currently operates more than 40 public and private programs and projects in five primary categories: child health and welfare, early literacy, services for children with disabilities, Head Start, and training for early childhood professionals. This year, SWHD served 135,000 children and their families. It is one of the largest non-profit agencies in Arizona and the state's largest community-based organization of its kind.

The mission of Southwest Human Development is to create a positive future for young children. The agency's overall goal is to help children establish a healthy foundation by preventing problems before they arise, or when they already exist, intervening as early and effectively as possible. Southwest Human Development staff are well-trained and known for their high level of expertise. The agency is recognized for its innovative and flexible responses to changing community needs. At SWHD, we are committed to providing comprehensive, integrated services – to the concept of “One Child, One Family, One Team.” We seek out collaborations with a wide range of community partners, including local universities. Our services are research-based and reflective of the standards of best-practice in the early childhood field. A shared goal of all our programs is to promote positive caregiver-child relationships in recognition of the importance of healthy social and emotional development for overall growth and development. For further information, please contact the identified staff person for each program or refer to our website: www.swhd.org.

Assistive Technology Training and Resource Center

Service Description: Assistive Technology Training and Resource Center helps people of all ages with disabilities better manage their daily activities through specialized equipment such as computers and communication devices. Offers training for young children in use of power wheelchairs. A.D.A.P.T. Shop is a place where simple supports and adaptations can be fabricated to suit individual needs. Also trains school district personnel throughout Arizona to help students with disabilities use assistive technology in the classroom.

Service Area: Maricopa County

Contact person: Tina Martin, 602-633-8686, Tmartin@swhd.org

Referral/eligibility: Self, Division of Developmental Disabilities (DDD), local school districts

Birth to Five Helpline

Service Description: Birth to Five Helpline (1-877-705-KIDS) is a toll-free question line for parents, caregivers and professionals working with young children.

Service Area: Statewide

Contact person: Monica Snyder, 602-218-8672, Msnyder@swhd.org

Referral/eligibility: Self and others

Child Care Training

Service Description: Child Care Training provides free training to state-certified care centers that serve primarily at-risk children.

Service Area: Statewide

Contact person: Eileen Molzen, 602-218-8674, Emolzen@swhd.org

Referral/eligibility: DES certified child care centers in Maricopa County

Early Care and Education Inclusion Program

Service Description: Early Care and Education Inclusion Program – a First Things First Program which provides child care staff with training and technical assistance so they can support the full and successful inclusion of children with disabilities into their programs.

Service Area: First Things First Central Phoenix Region

Contact person: Julie Gonzalez, 602-266-5976 x5070, Jgonzalez@swhd.org
Referral/eligibility: Self. Child Care centers in the First Things First Central Phoenix Region are eligible

Early Education Emergent Leaders Program

Service Description: Early Education Emergent Leaders Program seeks to improve the quality of early care and education by training professionals in leadership and professional development skills.

Service Area: Statewide

Contact person: Eileen Molzen, 602-218-8674, Emolzen@swhd.org

Referral/eligibility: Child Care Center Directors apply directly

Early Intervention

Service Description: Early Intervention helps infants and toddlers with disabilities reach their full potential through a variety of family and child services, including evaluation and various types of therapies (occupational, physical, and speech therapy).

Service Area: East Valley, North Central Phoenix

Contact person: Corinne Canivez, 602-266-5976 x5080, Ccanivez@swhd.org

Referral/eligibility: Self. Division of Developmental Disabilities

Family Literacy

Service Description: Family Literacy assists parents of Head Start children to improve their English and reading and to develop new parenting skills.

Service Area: Balsz, Creighton, Madison, Osborn and Paradise Valley school districts

Contact person: Nina Williams, 602-218-8665, Nwilliams@swhd.org

Referral/eligibility: Self. Must meet income guidelines

Family Preservation

Service Description: Family Preservation offers intensive short-term in-home support and counseling to families, referred by Child Protective Services, in an effort to resolve concerns related to child abuse or neglect and safely maintain the children in their homes.

Service Area: Maricopa County

Contact person: Nicole Roskens, 602-218-8664, Nicole@swhd.org

Referral/eligibility: Through Child Protective Services

Family Reunification

Service Description: Family Reunification offers short-term, intensive family support and counseling to families, referred by Child Protective Services, who have a child returning to their home after an out-of-home placement to ensure a successful reunification of the child with the family.

Service Area: Maricopa County

Contact person: Nicole Roskens, 602-218-8664, Nicole@swhd.org; Gwyneth Kelly, 602-218-8663, Gkelly@swhd.org

Referral/eligibility: Through Child Protective Services

Feeding Program for Infants and Young Children

Service Description: Feeding Program for Infants and Young Children offers a transdisciplinary team approach to identification, assessment, intervention, and treatment for young children who have difficulty eating or are unable to eat.

Service Area: Maricopa County

Contact person: Susan Raymond, 602-633-8685, Sraymond@swhd.org

Referral/eligibility: Self, physician

For Now and Forever

Service Description: For Now and Forever provides mental health prevention services to selected state-certified child care centers serving at-risk children.

Service Area: Maricopa County: DES child care facilities

Contact person: Joan Shaffer, 602-266-5976 x4100

Referral/eligibility: Child Care Centers within Osborn School District Geographical Boundaries

Fussy Baby Program

Service Description: Fussy Baby Program is a service of the Birth to Five Helpline and provides telephone and home visiting support for parents of hard-to-soothe infants (birth to 12 months) who may also struggle with sleep or feeding.

Service Area: Maricopa County for home visits/ Statewide for phone consultation

Contact person: Monica Snyder, 602-218-8672, Msnyder@swhd.org

Referral/eligibility: Self and others

Good Fit Counseling Center

Service Description: Good Fit Counseling Center is an outpatient clinic that provides both in-home and in-office assessment, treatment and support for infants, toddlers, preschoolers, and their caregivers.

Areas of focus include parent-child relationship concerns, trauma and loss, social-emotional difficulties, and serious behavior problems.

Service Area: Maricopa County

Contact person: Monica Snyder, 602-218-8672, Msnyder@swhd.org

Referral/eligibility: Southwest Network (Magellan), private insurance panels, and self

Harris Infant and Early Childhood Mental Health Training Institute

Service Description: Harris Infant and Early Childhood Mental Health Training Institute offers two intensive training programs for mental health clinicians and other professionals working with young children. Successful completion of training leads to a certificate in either Infant/Family Studies or Infant/Family Clinical Practice. Southwest's Harris Institute is part of the prestigious Irving B. Harris professional development network of infant mental health training, which includes programs in the United States and Israel.

Service Area: Statewide

Contact person: Monica Snyder, 602-218-8672, Msnyder@swhd.org

Head Start Disabilities Services

Service Description: Head Start Disabilities Services helps children with disabilities in Southwest Head Start by providing evaluations and therapy services.

Service Area: Balsz, Creighton, Madison, Osborn and Parts of Paradise Valley School Districts

Contact person: Andi Sinohui, 602-633-8680, Asinohui@swhd.org; Lisa Adams, 602-266-5976 x5050, Ladams@swhd.org

Referral/eligibility: Head Start family or staff. Children enrolled in Southwest Human Development Head Start who meet state eligibility criteria are eligible for services.

Head Start Mental Health Services

Service Description: Head Start Mental Health Services provides screenings and assessments for Head Start children with social and emotional concerns, psychological evaluations for children with behavioral health concerns and consultations to classroom teachers.

Service Area: Balsz, Creighton, Madison, Osborn and Paradise Valley School Districts

Contact person: Nina Williams, 602-218-8665, Nwilliams@swhd.org

Referral/eligibility: Self. Must meet income guidelines

Healthy Families

Service Description: Healthy Families is a voluntary home visitation program that supports pregnant women and families with newborns to promote child development and school readiness, enhance parent-child relationships and family self-sufficiency, and prevent child abuse and neglect.

Service Area: Maricopa County, including the following First Things First regions: Central Phoenix, South Phoenix, North Phoenix, Central Maricopa, Southeast Maricopa, and Northeast Maricopa

Contact person: Amy Jaffe, 602-427-4681, Ajaffe@swhd.org

Referral/eligibility: Self or others. Must meet at-risk criteria

Kinship Care and Adoptions

Service Description: Kinship Care and Adoptions assists families seeking to provide homes for relatives' children who have been removed from their homes due to abuse or neglect. Services include relative and adoptive home studies, foster care licensing, annual guardianship reports, placement supervision, and family support.

Service Area: Maricopa County

Contact person: CharleneCrowley, 602-218-8661, Charlene@swhd.org, Noel Maloney, 602-218-8665, Noel@swhd.org

Referral/eligibility: Through Child Protective Services with occasional private contract available.

Kith & Kin Project

Service Description: Kith & Kin Project offers a sharing and learning forum for those providing child care for friends (Kith) or family (Kin).

Service Area: Balsz, Creighton, Madison, Osborn and Paradise Valley School Districts

Contact person: Nina Williams, 602-218-8665, Nwilliams@swhd.org

Referral/eligibility: Self. Must meet income guidelines.

Libraries for Literacy

Service Description: Libraries for Literacy creates libraries in child care centers serving low-income children and provides intensive training for staff in how to increase early literacy skills in young children.

Service Area: Maricopa County

Contact person: Mary Jamsa, 602-633-8801, Mjamsa@swhd.org

Referral/eligibility: Child Care Centers serving at-risk children and families.

Magellan Direct Support Services

Service Description: Magellan Direct Support Services is an in-home family support program for families with a child (0-18) who has a behavioral health diagnosis. Services include parenting skills training, family support, behavior coaching, and social skills training.

Service Area: Maricopa County

Contact person: Gwyneth Kelly, 602-218-8663, Gkelly@swhd.org

Referral/eligibility: Through Magellan: Southwest Network, Quality Care Network, and People of Color Network.

Newborn Intensive Care

Service Description: Newborn Intensive Care provides home visits by registered nurses to assist families of premature newborns.

Service Area: Maricopa County

Contact person: Bonnie Drenth, 602-633-8681, Bdrenth@swhd.org

Referral/eligibility: Self, physician, hospital staff. Infants who have spent 72 hours or more in a Level 2 or 3 Newborn Intensive Care Unit are eligible.

Nurse Family Partnerships

Service Description: Nurse Family Partnerships – is a First Things First nurse home-visiting program provided to high-risk, first-time pregnant mothers. The majority of these women are in their teens and early 20's and living in poverty. They work with a nurse home visitor to promote better health and social outcomes for themselves and healthy growth and development for their children.

Service Area: First Things First South Phoenix Region and North Phoenix Region

Contact person: Chris Russell, 602-633-8690, Crussell@swhd.org

Referral/eligibility: Self or others. First-time mothers before their 28th week of pregnancy who live in the First Things First South or North Phoenix Region are eligible.

Parent Aide

Service Description: Parent Aide provides parenting education, home management skills, supervised visitation between children and parents, and family support to parents, whose children have been removed from their care by Child Protective Services, in an effort to address child safety concerns in the home.

Service Area: Maricopa County

Contact person: Alice Davis, 602-218-8660, Adavis@swhd.org

Referral/eligibility: Through Child Protective Services

Quality First

Service Description: Quality First – a First Things First Program is a quality improvement and rating system for early care and education programs serving children birth through age five. Coaching, financial incentives, observational assessments and access to professional development and health consultants are provided.

Service Area: Statewide

Contact person: Katie Romero, 602-633-8652, Kromero@swhd.org; Christine Schrader, 602-633-8653, Cschrader@swhd.org

Referral/eligibility: Self

Raising A Reader

Service Description: Raising A Reader is a national program designed to educate parents about the importance of early literacy and how they can build these skills in their young children and help them enter school ready to learn.

Service Area: Maricopa County

Contact person: Marlene Moreno, 602-633-8749, Mmoreno@swhd.org

Referral/eligibility: Families with young children 0-5 in targeted areas

Reach Out and Read

Service Description: Reach Out and Read provides new books for low-income children during pediatric visits along with education for parents about the importance of reading with their children.

Service Area: Maricopa County

Contact person: Mary Jamsa, 602-633-8801, Mjamsa@swhd.org

Referral/eligibility: Pediatric medical practices providing well-child checks to children 6 months to 5 years.

Seminars and Workshops

Service Description: Southwest Human Development provides many training opportunities for professionals in Arizona and throughout the U.S. who are working with young children and their families.

Service Area: Arizona and throughout the U.S.

Contact person: Alan Taylor, 602-224-1749, Ataylor@swhd.org

Referral/eligibility: None

Side by Side Program

Service Description: Side by Side Program for toddlers with or at-risk for autism and their families. Offers a parent-toddler playgroup where children can learn new skills and families can learn how best to support them. Includes occupational and speech therapy, early childhood education, and psychology services.

Service Area: Families who can access Tempe location

Contact person: Corinne Canivez, 602-266-5976 x5080, Ccanivez@swhd.org

Referral/eligibility: Self, Division of Developmental Disabilities, or others

Smart Support Early Childhood Mental Health Consultation System

Service Description: Smart Support Early Childhood Mental Health Consultation System – a First Things First Program which provides mental health consultation to licensed and regulated early care and education programs and providers.

Service Area: Maricopa County (region specific), Yuma County, Yavapai County, Pima County, and Gila County

Contact person: Melissa Speedie, 602-845-4802, Mspeedie@swhd.org

Referral/eligibility: Child care and home-based centers within specific First Things First regional boundaries

Southwest Head Start

Service Description: Southwest Head Start: Preschool Head Start provides low-income children with high-quality preschool education. Health screenings, social services, and parent training are other important components. Early Head Start Infant Toddler Head Start helps parents with child development, parenting and life skills during the prenatal period and in years before their baby is eligible for the preschool program.

Service Area: Balsz, Creighton, Madison, Osborn and Paradise Valley School Districts

Contact person: Nina Williams, 602-218-8665, Nwilliams@swhd.org

Referral/eligibility: Self. Must meet income guidelines

The Children's Developmental Center

Service Description: The Children's Developmental Center provides comprehensive, coordinated care for young children with complex developmental issues. Transdisciplinary team comprised of care coordinators, developmental pediatricians, occupational and physical therapists, pediatric clinical dietitian, psychologist with specialized training in developmental disabilities and infant mental health, assistive technology specialists, and speech-language pathologists. Services provided include: comprehensive developmental assessments, Feeding Program for Infants & Young Children, autism services, including our Side-by-Side Playgroup, occupational, physical and speech therapy, psychology and counseling services.

Service Area: Maricopa County

Contact person: Susan Raymond, 602-633-8685, Sraymond@swhd.org

Referral/eligibility: Self or other

TANNER COMMUNITY DEVELOPMENT CORPORATION (TCDC)

Tanner Community Development Corporation (TCDC) is a 501(c)(3) non-profit faith-based organization that focuses on family by serving an intergenerational population from birth through 65 years of age and older. The agency operates 6 core programs/initiatives in the following categories: early childhood development, senior informational forums, heart and lung disease prevention, substance abuse prevention, anti-tobacco, and a food pantry program in collaboration with Tanner Chapel A.M.E. Church, the oldest African American congregation in the State of Arizona. The overall mission of TCDC is to improve the lives of families in need by offering programs and services that promote healthy living, educational interventions and training, self sufficiency and empowerment. During FY 2010, TCDC served over 21,000 people of color.

Anti-tobacco

Anti-tobacco is a program that helps to eliminate tobacco-related disparities in the African American community. Specifically, TCDC has initiatives aimed at educating families on the addictive nature of tobacco, establishing tobacco free policies on church campuses and building capacity in community organizations. Additionally, ongoing professional support and medication is offered through the Arizona Smokers Helpline, called ASHLine: 1-800-55-66-222.

Service Area: Maricopa County

Contact person: Al Harris, Clyde Miller or Linda Arroyo, 602-253-6904, clydemiller@tcdccorp.org, or lindaarroyo@tcdccorp.org

Referral/eligibility: Self or other

Early Childhood Development (ECD)

Service Description: Early Childhood Development (ECD) is a "Parent as Teacher" program that provides support services to parents of birth through 3rd grade children. ECD educates parents (including teen parents) on child development, behavior modification, health & safety, and effectively managing educational choices.

Service Area: Maricopa County primarily in South Phoenix, Maryvale, & Laveen but will consider other service areas.

Contact person: Dr. Darlene Little, 620-253-6904, doc.darlene@cox.net

Referral/eligibility: Self or other

Heart & Soul

Service Description: Heart & Soul is a cardiovascular and lung disease prevention program that helps African Americans and other racial minority's manage their health versus their health managing them. This program targets homeless, teens, adults, seniors and families and focuses on physical activity, healthy eating, blood pressure screening and overall healthy lifestyles. Heart & Soul has joined the "Let's Move" initiative to help families remain active, as well as to promote healthy dietary habits and obesity prevention.

Service Area: Maricopa County

Contact person: Rev. Arnold Jackson, 602-253-6904, arnoldjackson@tcdccorp.org

Referral/eligibility: Self or other

Season Generation

Service Description: Season Generation is an educational forum initiative that helps to educate seniors on programs, services, and other resources available to assist them in supporting healthy lifestyles, forging interdependent relationships and addressing life needs.

Service Area: Maricopa County

Contact person: Robert Young, 602-253-6904, robertyoung@tcdccorp.org

Referral/eligibility: Self or other

The Tanner Chapel Food Pantry

The Tanner Chapel Food Pantry is a collaborative faith-based community outreach program that distributes over 12,000 food bags each year to low-income, homeless, and other at-risk community members. Additionally, fresh fruit and vegetables are offered to those who receive blood pressure screenings.

Service Area: Maricopa County primarily in Central and South Phoenix

Contact person: Bertha Solomon or Rev. Arnold Jackson, 602-253-6904, arnoldjackson@tcdccorp.org

Referral/eligibility: Self or other

Youth Marijuana Prevention

Youth Marijuana Prevention is program focused on substance abuse. The overall goal is to reduce the use of marijuana in African American youth from ages 12 -17.

Service Area: Maricopa County

Contact person: Deborah Cox, 602-253-6904, deborahcox@tcdccorp.org

Referral/eligibility: Self or other

UNITED CEREBRAL PALSY

Since 1952, UCP of Central Arizona has served as a private, non-profit health and human service organization for adults and children with disabilities and their families. As an affiliate of the UCP Association, we serve more than 2,100 families each year. Our innovative programs help children and adults with all types of disabilities including Down syndrome, spina bifida, cerebral palsy autism and developmental disabilities. In fact, more than 65% of the people we serve have a disability other than cerebral palsy.

Our mission is to provide independence and integration in the community for people with disabilities. We are committed to improve the life of every individual - regardless of the severity of the disability. Our holistic approach to services includes different forms of therapy, education and training, and support services for individuals and their family members.

Day Treatment and Training Program

Service Description: The UCP DTT After School Program is a program for children from 3 to 21 years of age. The children are organized in four classes by their biological age: 3-6, 7-11, 12-17 and 18-21. The Program runs Monday through Friday, from 2:00 p.m. until 6:00 p.m. We are also open during half days, early dismissals, spring break, summer and winter breaks.

The After School Program is an objective driven program with an emphasis on community integration. We work on different kinds of skills, such as living skills, self-help and socialization. These skills improve within our facility, as well as, out in the community.

Examples of skills we teach include: self care, manners, textures, housekeeping, following directions, measuring, making choices, money skills, social behaviors, communication, purchasing items, taking turns, socialization, sharing, computer skills and fine motor skills.

Service Area: typically Maricopa County

Contact person: Jerry Jones, 602-682-1888, jjones@ucpofcentralaz.org

Referral/eligibility: Self

Day Treatment for Adults

Service Description: The UCP DTA Program is open for adults 22 years of age and older, or individuals who have graduated from High school. The Program operates Monday through Friday, from 8:00 a.m. until 3:00 p.m. We offer a ratio 3:1, which means that a staff person supervises three consumers during program activities. DTA staff provides training and support to enhance community integration, physical health: development and maintenance of socialization, activities of daily living, employment skills, and job opportunities.

Community integration and self sufficiency (within identified parameters) is the overall objective of the program. DTA staff with work as part of a UCP team to promote independent living by developing the skills to access supports. Consumer choice is the cornerstone of the DTA program. Therefore, a service plan is developed with each consumer to set and measure goals.

Service Area: typically Maricopa County

Contact person: Jerry Jones, 602-682-1888, jjones@ucpofcentralaz.org

Referral/eligibility: Self

Home and Community-Based Services

Service Description: Through our Home and Community –Based Programs, we provide three types of services. All of our providers in these services are certified in CPR and first aid, and are trained in a variety of consumer-related issues.

Attendant Care: Assistance with personal hygiene and daily living activities, help in planning and preparing meals and maintaining an appropriate living environment.

Respite: Provides individuals with significant limitations help in completing routine independent living tasks. This includes bathing, meal preparation and housekeeping.
Habilitation services train people to develop living skills for individual independence.

Service Area: Maricopa County

Contact person: Tammy Ellis, 602-682-1857, tellis@ucpofcentralaz.org

Referral/eligibility: Self

Therapy Clinic

Service Description: Therapy plays a key role in improving the quality of life for the people we serve. The programs include physical, speech and occupational therapies, which are available for children and adults in individual settings.

Service Area: North Phoenix

Contact person: Hannah Herman, 602-682-1816, hherman@ucpofcentralaz.org

Referral/eligibility: Self

UCP Arizona Early Intervention Program

Service Description: The UCP Arizona Early Intervention Program (AZEIP) serves children birth to 3 years of age who are experiencing delays in communication, motor, cognitive, social, and/or self-help skills. Our Child Development Specialists and Therapists work in the child's natural environment to support families and children building on their strengths to make gains in all areas of development.

Service Area: Maricopa County

Contact person: Ashley Flowers, 602-682-1842, aflowers@ucpofcentralaz.org

Referral/eligibility: Self or other, must meet significant delay criteria.

VALLE DEL SOL

Valle del Sol “inspires positive change by investing in human services to strengthen families with tools and skills for self-sufficiency and by building the next generation of Latino and diverse leaders.” This is our mission statement and the purpose of why we exist to serve the community.

Since its founding in 1970, Valle del Sol has grown to be one of Arizona’s largest nonprofit organizations helping thousands of men, women, children, families and the elderly meet their needs through behavioral health, primary care, human services, and leadership development programs.

Every day, Valle del Sol’s staff upholds our commitment to the community and to each other by acting with integrity and honesty; preserving dignity for all; respecting differences; being inclusive of the community-at-large; and empowering our community.

We have identified two “vision points” to serve as our guiding principles in fulfilling our roles and in meeting our commitment to the community:

1. To become recognized as a leader in providing quality healthcare.
2. To embody excellence in all we do and the resiliency to not settle for “good enough.” We must thrive to go beyond just meeting the needs of the people we serve. We must go at least one step further. That is where we will find excellence.

We embrace the opportunity for excellence because our work, in every area of the agency, helps people find what inspires them to live more fulfilling lives.

Youth & Adult Services

Service Description: Valle del Sol offers a wide array of services, which are provided directly to youth and families in their homes, schools, and communities. Our services include Individual, Family & Group Counseling, Outpatient Psychiatric Services, Care Coordination Services, Behavior Coaching, Family Support and Stabilization Services, Intensive Outpatient Program (IOP) for Substance Abusing Adolescents, DES Intensive Family Preservation, DES Family Reunification, Parenting Skills Training/Classes, Community Resource Referrals, Brief Family Intervention Treatment (BIT), Dialectical Behavior Therapy (DBT), Girls Resiliency Group, Anger and Stress Management Groups, Grief & Loss Groups.

Service Area (Geographical Area Served): Greater Metropolitan Phoenix Area

Contact person: Name, Phone and e-mail: 602-523-9312, Info@valledelsol.com

Referral/eligibility: Self, Quality Care Network, & Magellan Health Services. AHCCCS and Private Insurance Accepted.

Adult Services

Service Description: Valle del Sol offers a wide array of services to adults. Services include Substance Abuse Treatment, Intensive Outpatient Program (IOP), Mental Health & Behavioral Health Services-including medication management, Crisis Navigator Services, and Court-Ordered Services.

Service Area (Geographical Area Served): Greater Metropolitan Phoenix Area

Contact person: Name, Phone and e-mail: 602-523-9312, Info@valledelsol.com

Referral/eligibility: Self & Magellan Health Services. AHCCCS and Private Insurance Accepted.

Primary Care Health Services

Service Description: Valle del Sol offers Primary Care Services (Early 2012) to children and adults. Services include Preventive Care, Disease Management, and Acute Illness Treatment. Clients can address every day health concerns such as Colds, Flu, Sinus Infections, Coughs,

and Allergies. In addition to High Blood Pressure, Diabetes, Asthma, and Medication Management.

Service Area (Geographical Area Served): Central Phoenix

Contact person: Name, Phone and e-mail: 602-523-9312, Info@valledelsol.com

Referral/eligibility: Self & Professional. AHCCCS & Most Major Health Insurances Accepted.

Community Resource Centers

Service Description: Valle del Sol has two Community Resource Centers in the Washington School District in the Sunnyslope area. Both centers are safe environments that focus on basic needs, family strengths, and family preservation. Classes being offered include English as a Second Language (ESL), Computer, and Parenting. In addition to various workshops on various community topics.

Service Area (Geographical Area Served): Washington School District – Sunnyslope Community.

Contact person: Name, Phone and e-mail: Isabel Larsen, 602-258-6797 x 165.

IsabelL@valledelsol.com

Referral/eligibility: Self. All programs & services at centers are free of charge.

WESLEY COMMUNITY CENTER

Wesley Community Center, 1300 S. 10th St., with the mission of “Together We Empower Positive Change” provides programs and services through three priorities: Family /Youth Services; Amigos Center; and Wesley Health Center. Family/Youth Services coordinates after-school tutoring and activities annually from August through May; the eight-week summer activities are available in June and July. Additionally, families have access to: emergency food (all donated items); community gardening; senior exercise, and sewing classes as well as Christmas and Back-to-School family assistance. Wesley Health Center, a Federally Qualified Health Center, provides a family practice clinic for all ages, uninsured and insured (AHCCCS), Medicare, United Healthcare, Aetna, Blue Cross/Blue Shield, etc.); Monday – Friday, 9:00 a.m. – 5:00 p.m.; evening clinics, MTW, 6:00 p.m. – 9:00 p.m. Appointments and/or walk-ins. Located in west Phoenix (Indian School/79th Dr.), the Amigos Center provides adult education classes (ESOL, GED), community programs among three neighborhood associations, Maryvale on the Move collaborative project , and the *Desierto Verde* community garden.

Amigos Center

Service Description: Adult education programs with ESOL and GED, *Desierto Verde* community garden, computer classes.

Service Area: West Phoenix/Maryvale

Contact person: Lucas Cabrera, MA, Program Director, 623-849-1676, lcabrera@wccphx.net

Referral/eligibility: Self

Family and Youth Services

Service Description: After-school and summer activities for children/youth, ages 5-15; emergency food assistance (if available).

Service Area: Primarily south-central Phoenix

Contact Person: April Frost, MA Program Director, 602-252-5609, afrost@wccphx.net

Referral/eligibility: Self

Wesley Health Center

Service Description: Family Practice Clinic (community health center) for uninsured and uninsured, M-F at 1300 S. 10th St. (south of Buckeye Rd.).

Service Area: Greater Phoenix

Contact person: Emma Viera, PhD, Director of Operations, 602-252-5609, eviera@wccphx.net

Referral/eligibility: Self (appointment/walk-in), from other physicians, AHCCCS