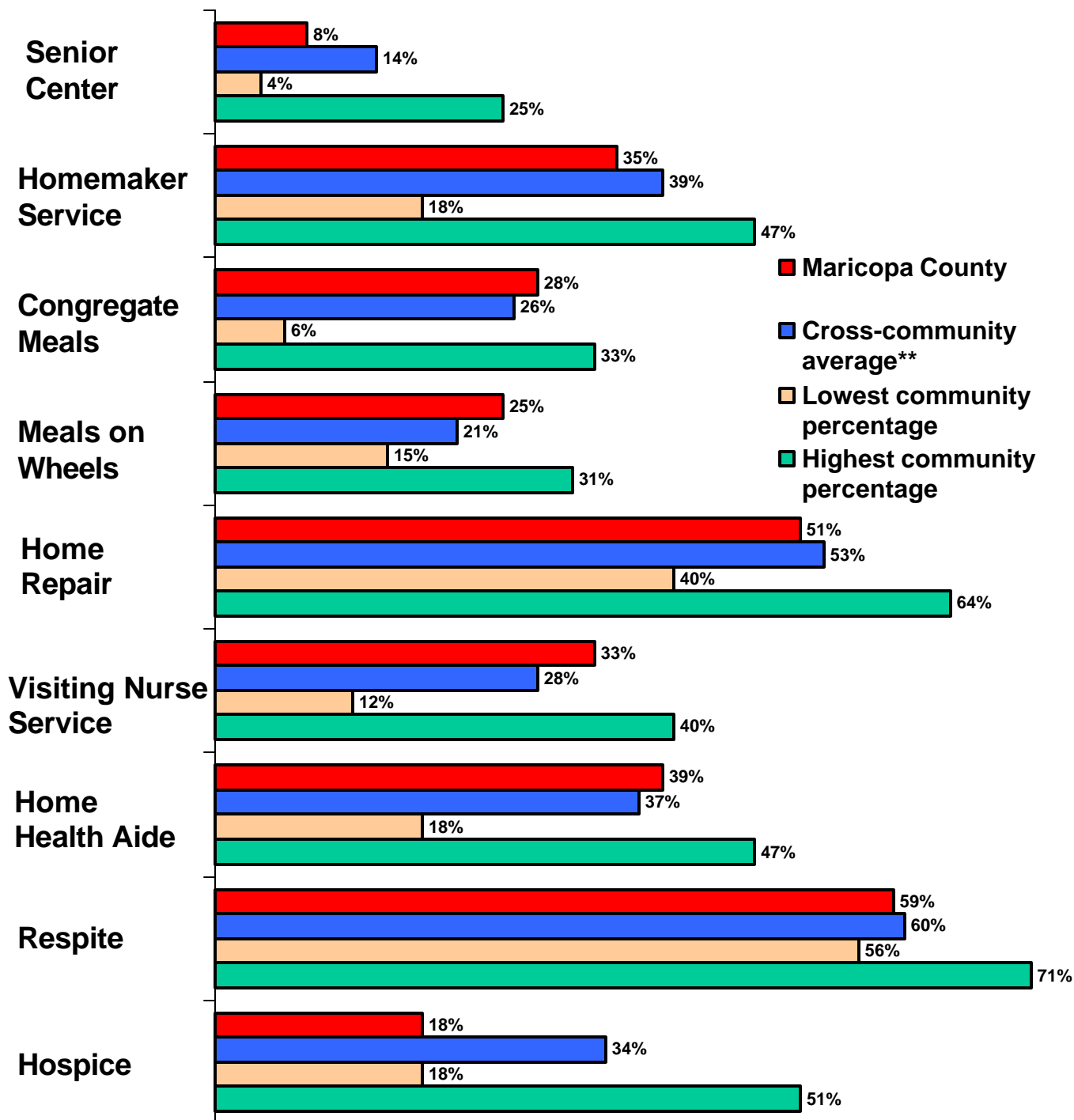


Figure 9.4

ALL-COMMUNITY COMPARISON

Percentage of people age 65+ who are unaware* of selected services in their community



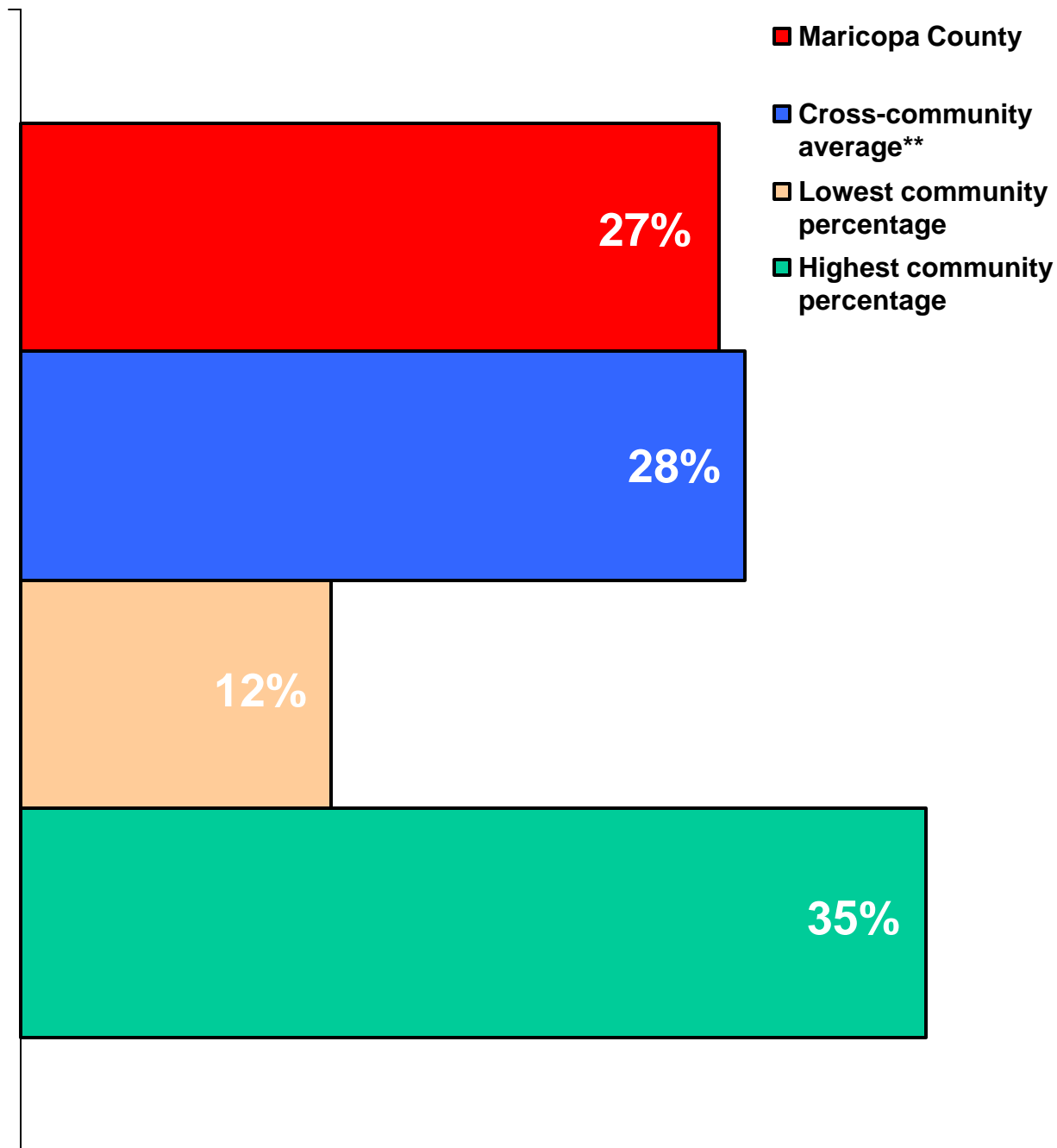
* Percentage of people who responded "Don't Know" to questions about the availability of each service in their community.

** The cross-community average was obtained by calculating the percentage for each separate community, then summing these percentages and dividing by the total number of communities.

Figure 9.5

ALL-COMMUNITY COMPARISON

Percentage of people age 65+ who are unaware of most selected services* in their community



*Most selected services is defined as 5 or more services. Respondents were asked whether the following 9 services are available in their community: Respite; Home repair service; Homemaker service; Home health aide; Congregate meals; Hospice; Senior center; Visiting nurse; Meals-on-wheels.

** The cross-community average was obtained by calculating the percentage for each separate community, then summing these percentages and dividing by the total number of communities.